

Limited warranty for PV modules

Zhejiang Isola New Energy Co.,Ltd(hereafter “Isola”) guarantees that its solar modules(A grade) are designed and manufactured for a long life span and provide the limited warranty.

1. 12-Year Limited Product Warranty

1.1 Isola guarantees that if the modules occur quality problems caused by materials of production process in the process of normal use, installation and maintenance within 12 years from the date of warranty, after verification by independent testing organization recognized by Isola and the customer, Isola will choose to deal these parts with repairing, replacing or refunding in accordance with timely price, the specific way to be determined by Isola.

1.2 Under the warranty of this limited product, after the modules are delivered to the buyer, the color change, deterioration(including scratches, stains, mechanical wear, rust or mildew) or other changes in appearance, all of these changes are not regarded as quality defects, expect in case where the change seriously impairs the function of the modules.

The above remediation measures are the only remedy provided in a accordance with this “Limited Product Warranty”. This warranty does not involve modules’ power output guarantee(power output guarantee will be specially described in the second part “peak power limited warranty”).

2. 30-Year Peak Power Limited Warranty

2.1 Standard Testing Conditions (STC)

Peak power is the max power of module tested at standard test condition.

Standard Testing Conditions is:

- ①Spectrum amplitude modulation AM1.5
- ②Illumination intensity is 1000W/m²
- ③Illumination at right angle, module temperature is 25°C

2.2 Isola warrants that, within 30 years after the start date, when the peak power output test under standard testing conditions as provided by applicable product specifications, the loss of the first year shall $\leq 3\%$, and the annual loss thereafter shall $\leq 0.6\%$, and the power output of the 30th year after the start date shall be less than 80%.

2.3 It is determined that if the actual output power of the module is lower than the guaranteed value in this limited power warranty, and it was confirmed by Isola that it was caused by module material or production process, Isola will compensate for the loss of power by providing additional modules to the buyer, or by repairing, replacing or compensating them economically. The specific way will be decided by Isola.

3. Warranty exclusions and limitations

3.1 Claim for compensation should submit in written form to Isola within warranty.

3.2 The limited product warranty and peak power limited warranty are not applicable to the following conditions:

- ①Do not store and transport according to the advice or instructions of Isola, or change the packing method, and use improper transportation tools;
 - ②Fail to follow the installation manual of Isola;
 - ③Abuse, misuse and improperly operate;
 - ④The power loss or other defects are due to pollution or sand, soil, moss or rust, chemical reactions;
 - ⑤The defects or damage are caused by the installation on the moving objects such as cars, ships, and so on but except for the PV system;
 - ⑥The serial number of the module is tampered, removed or difficult to recognize;
 - ⑦Chromatic aberration defects in photovoltaic cell and/or photovoltaic module.
- (Dozens of panels with inconsistent colors are also considered qualified PV

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modules.)

4. The carry-out of warranty

Customers shall immediately notify to Isola by mail to address of Isola in written form or send emails or fax if customer have any reasonable claim that conforms to the guarantee. Customer shall supply evidence of claim for compensation, related serial number and date of purchase together with this notification. Isola does not accept the module returned without the previous written notice.

5. Change

Service, change, supply extra module will not make recalculate of guarantee period, and does not make extend application of this guarantee. Modules after changed are owned by Isola. If we have stop production of problematical module when claiming happen, Isola can choose other type of PV module(different sizes, color, shape or power), where it is a new brand or the original brand.

6. Force majeure

Caused by fire, flood, snowstorm, typhoon, thunder, natural disaster, change of public ^{CO., LTD} policy, terrorism, war, riot, strike, and other unforeseeable circumstances out of the range of the influence of Isola, terms of sale, fail to perform or delay in performance, ^{Signature(s)} Isola have no responsibility to terminal clients and third party in any way.

Note:

This limited warranty is according to the low of P.R.C.

All explanation rights belong to Zhejiang Isola New Energy Co., Ltd.

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