

General terms and conditions

When you make a reservation with Place des Rêves you agree with the following general terms and conditions.

Exclusion of the right of withdrawal

We want you to pay attention to the fact that any reservation you make is legally definite. The right of withdrawal of fourteen days, is not applicable to any agreement you make with our holiday home Place des Rêves.

Application

In these general terms and conditions, the term 'renter' means: the person who concludes an agreement with Place des Rêves regarding the rent/use of the holiday home. The term 'user' means: the renter and any person named by the renter who will make use of the holiday home.

The holiday home is intended to receive family reunions or groups of friends. Bachelor parties, carousal and throwing a party is not permitted.

Place des Rêves reserves the right at all times to refuse (or set special conditions) to handle any non-standard bookings, particularly from groups, without giving reasons.

Booking

The renter can only book online. This way of booking is a binding agreement. Every booking application will be confirmed by email. An agreement between you (the renter) and Place des Rêves shall exist from the moment we have confirmed your reservation.

- Within 10 days after you receive the confirmation by email the renter has to do a down payment of 50% of the total amount of the rental price.
- Ultimately 7 days before the actual stay you have transferred the remaining cost (the deposit and the extra costs included) to the account number in the name of Place des Rêves. The extra costs (bedlinen, towels, cleaning and tourist tax) will be added up to the rental price and should be paid at least 7 days before the actual stay. (10% movables – 90 % immovable).
- For a 'last-minute' booking you need to come to an agreement with Place des Rêves to see how the payment should be done.
- After the stay the cost for electricity and gas will be adjusted with the premises.

If the payment is not made in time Place des Rêves shall be entitled to cancel the agreement of the reservation.

Bank Account number: BE66 0012 7633 0343 (BIC: GEBABEBB).

Cancellation

A cancellation should always be sent to Place des Rêves by email (info@placedesreves.be). The owners and Place des Rêves have the right to charge a cancellation cost. These cancellation cost amounts to a maximum of the entire rental price of the cancelled rental period. The renter can, at own expenses, take out insurance necessary for his stay (like fire travel insurance, accident insurance and civil liability)

When Place des Rêves needs to cancel the booking, due to extraordinary circumstances, she will immediately contact the prospective tenant and she will refund the already paid amount after

- We have eco-friendly toilets. It is not allowed to throw anything into the toilets.
- The garbage should be recycled. In the garage you can find the different garbage bins for kitchen and garden waste / glass / residual waste / paper en cardboard
- Play billiards is allowed from 12 years old.
- You can use the woodburning stove while considering the special guidelines. In the garden you may only make a fire in the fire bowl/BBQ, nowhere else. Wood is free.
- When you leave the holiday home it should be neat and tidy. That means: everything in its place, the garbage bins (in the living area) emptied, the refrigerator emptied and clean, towels and sheets collected in the laundry basket, and everything brushed out
- While leaving, windows and doors should be locked and the central heating lowered. We can charge extra when this is ignored.
- Please do not put the central heating to minimum, but at antifreeze.
- Gas and electricity will be calculated afterwards (10 euro/day) and adjusted with the premises.