



[THE PARTY POD 48 WHEELER STREET, MAIDSTONE, ME14 1UA](#)

## **Events Terms and Conditions.**

These conditions set out for our Events at The Party Pod.

We are THE PARTY POD Children's parties, we can be found at the Party Pod, 48 Wheeler Street, Maidstone ME14 1UA.

Definitions of words used in these Conditions can be found in paragraph 10 of these Conditions.

### **1) Acknowledgement and Acceptance of Order**

No Contract will exist between you and us until we have received a session payment. Once paid, you are deemed to have accepted our terms and conditions. We reserve the right prior to this stage to decline any request by you for an Event Booking.

### **2) Payment**

Payment for the Event will be due in full upon booking:

- a) A payment must be submitted to us to secure the booking.
- b) We cannot admit any child who has not paid prior to their arrival.

### **3) Character Breakfast Bookings**

Our Character Breakfasts, are 1.5 hours long including a continental breakfast. Please be aware that you must inform The Party Pod of any allergies your child may have upon booking as we cannot cater to last minute requests. You must understand that entry may not be granted if appropriate medical equipment is not provided on arrival, ie, Epi Pen for a nut allergy

Our onsite café will be open for grown ups to purchase refreshments throughout the event. All parents are welcome to stay, and if you have a child between 2-3 years, you must stay onsite. Whilst you are onsite, the children are your responsibility. If you are dropping off, you agree to all of our terms stated in paragraph 6), under Liability.

### **4) Variation by Us**

We reserve the right to change the content of any of the Workshops and their running order if necessary.

### **5) Rules**

- a) The rules of our Events will apply to these Conditions as stated herein.
- b) The attendee(s) should arrive no earlier than 15 minutes prior to the Event start time. Please note that we cannot grant access any earlier. Collection is at 11:30am sharp and if over 10 minutes, a small fee will be introduced.

- c) The attendee(s) must inform THE PARTY POD staff of any food allergies or similar materially important facts concerning all children within their group.
- d) Children must stay in their assigned party room with assigned workshop leader at all times and must NOT leave the venue under any circumstances.

### **6) Liability**

To all Attendees: The activities of THE PARTY POD are of a physical nature and the company, its owners, directors, employees or anyone connected to the company accepts no liability for any physical injury, death, loss or damage to persons whilst in the premises or its land. This applies to loss of property accruing on the premises whether occasioned by negligence or howsoever otherwise arising.

You are required to let THE PARTY POD know of any allergies your child may have in advance, and must understand that entry may not be granted if appropriate medical equipment is not provided on arrival, ie, Epi Pen for a nut allergy.

Upon booking, you grant permission for the staff to take first aid or emergency measures as judged necessary for the care and protection of your child.

If you are dropping off: You agree that in some medical situations, the staff will need to contact the emergency resources before yourselves if completely necessary.

### **7) Photographs and Video**

THE PARTY POD reserves the right to use any photograph/video taken at any party or event organised by THE PARTY POD, with expressed permission of those included within the photograph/video. We may use the photograph/video in publications or other media material produced, used or contracted by THE PARTY POD including but not limited to: brochures, invitations, books, newspapers, magazines, television, websites, etc. Any person desiring not to have their photo taken or distributed must contact Lauren Brindley in writing of his/her intentions and include a photograph. THE PARTY POD will use the photo for identification purposes and will hold it in confidence.

### **8) Cancellation**

- a) If you cancel your booking please be aware that your payment is non-refundable. However it can be used as a credit for future events.
- b) Subject to our sole discretion cancellations due to illness or other serious factor may be rebooked without incurring any fee dependant on availability.

THE PARTY POD Reserves the right to cancel the Events due to external factors including but not limited to, extreme weather, road closures, illness etc. In these circumstances full refunds and date changes are offered.

### **9) Law and Jurisdiction**

These Conditions are to be governed by and interpreted in accordance with laws of England. Legal action in connection with these Conditions may only be brought in the courts of England and Wales.

### **10) Definitions**

In these definitions the following expressions have the following meanings:

Conditions: The conditions in this contract and changes we can make to them

Contract: The contract between you and us authorizing us to provide the Party Package in accordance with these Conditions.

Payment: The payment that secures your timeslot

Parent/grown up: The parent or guardian responsible for the children at the Event.

Event: The service we provide for your booking.

Confirmation: The confirmation email sent to you by us confirming details of your event.

Price: The total fee payable by you for the Event. Rules of Play: The rules which apply to playing at the Site and which are attached to these Conditions.

Site: THE Party Pod.

'We, us or our': The Party Pod Children's Parties

'You': The customer

**By Booking Events You Agree To The Terms And Conditions Listed Above.**