

Maintain optimal packaging result with a **RoRo StretchPack®** service agreement

Preventive maintenance is essential, to keep optimal packaging production without production stops. That is why we offer the possibility to get a service agreement on your RoRo StretchPack® machine.

With a service agreement, we will make regular visits to inspect and service your RoRo StretchPack® machine to maintain the packaging quality and keep a high visual appearance and uniformity. After every visit, you will receive a detailed report on the current status of your RoRo StretchPack® machine, including information about any risks/ issues and parts which you need to take into consideration.

The time of the service visits is scheduled together with you so it is possible to take your possible peak season into account. The frequency of inspection visits is depending on the annual number of production hours of your RoRo StretchPack® machine.

Benefits from a service agreement

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| You will get regular service visits - one visit for every 6th month ^{*)} | ✓ |
| You will get an extended warranty period up to 3 years on new RoRo StretchPack® machines | ✓ |
| You will get an reduction on the daily service rate by 15% compared to the price list | ✓ |
| You will get preventive maintenance to avoid breakdowns and failures | ✓ |
| You will get software support on your RoRo StretchPack® machine | ✓ |
| You will get all relevant upgrades of your RoRo StretchPack® machine | ✓ |
| You will get expert knowhow in how to optimize packaging quality and visual appearance | ✓ |
| You will get expert knowhow in how to reduce film consumption | ✓ |
| You will get training of your operation and maintenance staff | ✓ |
| You will get advice in which critical parts you need to have in stock | ✓ |

Updates and upgrades

All relevant software updates and relevant upgrades of the machine are done in connection with a scheduled service visit. Critical software updates can be done online remotely.

Upgrading the RoRo StretchPack® machine will be done if it benefits the efficiency of the packaging line. Parts and software updates for retrofitting due to the upgrade will be charged separately.

Request proposal and further information:

Tentoma Customer Support Office (CSO)

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^{*)} Depending on operation hours. One visit for every 6th month is based on approx 2000 working hours.