User manual
Posifon Pico Pro

Package contains

1. Posifon Pico Pro
2. Charging cable
3. Adapter

Pico Pro parts

1. ON/OFF & speed dial-button
2. Voice prompt button
3. Alarm button
4. Microphone
5. LTE LED indicator
6. GPS LED indicator
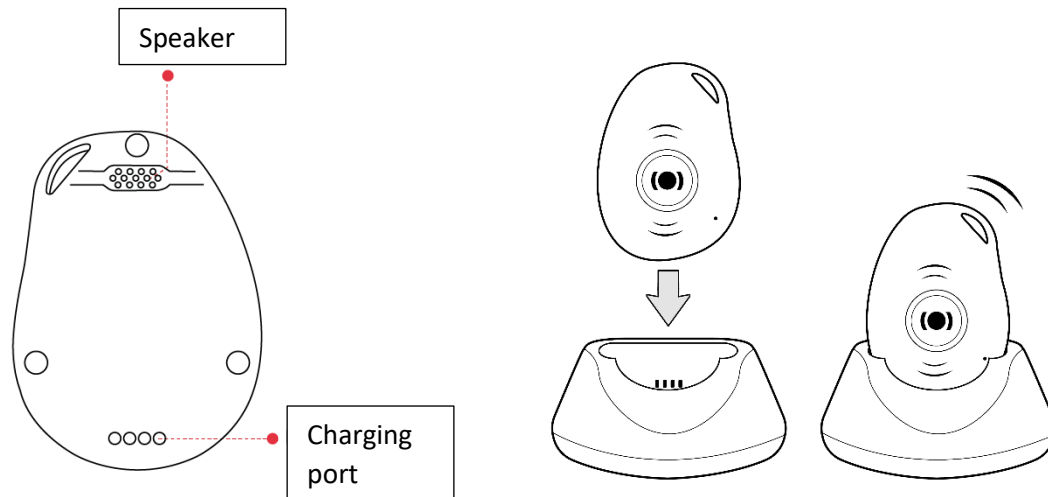7. Power LED indicator
8. Speaker
9. Charging port

Extra accessories that are available in addition to standard

a. Charging cradle
b. Necklace
c. Carabiner
d. Bag
e. Belt clip

Get started

Pico Pro can be charged in two ways. Either via cable or charging station which is available as an accessory. Place the magnetic charging cable against the device's charging contacts. Make sure that the cable has good contact with the device's charging contacts for charging to begin.

Speaker

Charging port

Please charge the device at least 4 hours before first use. When the device is charging, the red LED will flash slowly every 3 seconds and it will glow solid when fully charged

The device fully charges in about 3 hours.

Charging should only take place when necessary and leaving your Pico on a constant charge can impair its function. If there are times when Pico is not in use, we recommend turning off the device.

The battery life depends on how active the Pico Pro user is and which settings are activated. Default settings are normally for the device to update its position every three minutes when the user is in motion, but the interval can be changed with the help of Posifon's support.

The battery life at standard settings therefore varies between 2-5 days depending on the user's activity level.

Handle Posifon Pico Pro

Pico Pro is turned on by pressing the ON/OFF button for two seconds. To turn off, press and hold the alarm button & on/off button for two seconds until the lights turn off and the device vibrates. Then release the pressure to repeat the procedure once more, then the device will turn off

LED indicator meaning

GREEN LED:

Blinks rapidly every second   =   call in progress

Blinks twice every three seconds	=	connected to mobile network
Slow and long blinks	=	searching for mobile network
Illuminates with a steady light	=	no or incorrect SIM card

BLUE LED:

| Double blinks fast every 3 seconds | = | device has found GPS satellites |
| Slow and long blinks | = | searching for GPS signal |

RED LED:

Flashing every three seconds	=	Charging in progress
Blinks twice every 3 seconds	=	Connected to Bluetooth
Steady light	=	Fully charged

Press the On/Off & Call button once when the device is on to get an indication of the approximate battery level. 5 blinks = about 100%, 4 blinks = about 80%, and down to 1 blink = about 20%.

Trigger an alarm

Press and hold the alarm button for three seconds. When a beep sound is heard and the device vibrates, the device begins to take its position and connects a call to selected alarm receivers if this is installed and that alarms are sent via e.g. push notifications to the app or as SMS.

Pressing the alarm button during a call ends the call.

Do you want the device to call specific phone numbers when you press the alarm button? You can add this function under the user's profile in PosifonCare. The device can dial up to ten numbers sequentially one after the other.

To call the device

The attached delivery note states which phone number it is for your Posifon Pico pro.

By calling that number, the device will play a melody loop so that the user of the alarm will hear that someone is calling. After a few seconds, the device will respond automatically, but the user can also respond by pressing the alarm button. Pressing the alarm button during a call ends the call.

Should only a few people be able to call the device or no one at all? Contact Posifon's support and we can set it up for you.

If you can't call the unit, there are a few things we want you to double check:

1. Is the device on and has cellular coverage?
2. Have you entered the correct number? Study your delivery letter. If it is a foreign number, you must enter + in front of the number.
3. Are you allowed to make international calls from your phone? Check if you have any restriction on the subscription for international calls.

Contact Posifon's support and we can help you troubleshoot.

Call from the device

Do you want the device to call specific phone numbers when you press the alarm button? You can add this function under the user's profile in PosifonCare. The device can dial up to 10 numbers sequentially one after the other.

Important to note is that you do not have to program the device to call one or more numbers. When an alarm goes off, it is common for the person handling the alarm to call the user. If you want the alarm button to be inactive, you can easily change it under alarm types under alarm settings in PosifonCare.

To make a call without alarming, press and hold the on/off/call button for 3 seconds. You will hear a beep, the green LED will flash twice and your Posifon Pico Pro will now start dialing phone number 2 in the sequential list. If you want to end the call, press the SOS button.

If you have received a call from a Pico Pro device on your phone, it is important that you click "1" on the keypad of your phone before ending the call. Then you confirm that the call has been handled. If this is not done, a new call will be made.

Activate fall sensor

If you want to activate the fall sensor, you can add this function under the user's profile in PosifonCare. You can also contact Posifon's support and we will help you with it. The fall sensor can be set to 9 different levels (1-9), where 1 is the most sensitive, it may need to be fine-tuned according to the user's movement pattern. The default value is level 3 and then the sensitivity can be adjusted from there. Important to also activate the alarm type case under alarm types on either the department or the user depending on whether user-specific settings are activated or not. See user manual for departmental administration PosifonCare.

Activate high speed alarm

Do you want to receive an alarm when users move above a certain speed? Contact Posifon's support and we will help you with that. The speed is set in km/h. Important to also activate the high-speed alarm alarm type under alarm types on either the department or the user, depending on whether user-specific settings are activated or not. See user manual for departmental administration PosifonCare.

Alarm types supported by Pico Pro

There are several alarm types supported by Pico Pro and these are mentioned below. Keep in mind that not all are standard, so some need to be activated separately in PosifonCare under Alarm Settings, alarm types and Mobile Alarm Types in order to benefit from the function.

Geofence, exit	The carrier has left the current geofence area
Geofence, enter	The carrier has entered the geofence area
Active alarm, Alarm button pressed	Carrier has pressed the alarm button
Manual alarm after- Created after tracking	Alarm receiver has created an alarm after doing tracking the carrier.
PosifonCare no contact for a set period	Device has not communicated with PosifonCare for a certain period. Could indicate that something is wrong with the device.
Low battery	Battery level is low. Device need charging.
Fall detected	Fallsensor has detected a fall
High speed registered	Device is traveling over a preset speed limit.

Hardware specification

Size:	61mm x 44mm x 16mm
Weight:	40g
Battery:	3.7V 850mAh
Power:	5V DC
Mobile networks,	2G, 3G, 4G.
Time to GPS fix:	Hot 1s, Warm 5s, Cold 15s
WiFi:	802.11 b/g/n, 2.4G
Bluetooth:	BT5.0 BLE
Operation temperature:	-20°C to +60°C
Humidity:	5% till 95%
Standby:	72 hours
IP class:	IP67

Safety declaration

This equipment has been tested to comply with safety certificates in accordance with the specifications of EN Standard: EN60950-1: 2006 + A12: 2011.

Important safety instructions.

Read these instructions.

• Keep these instructions.

• Heed all warnings.

• Follow all instructions.

• Do not open the device. Substances in this product and/or the battery can harm the environment and/or human health if handled incorrectly.

• Do not use abrasive cleaners to clean your Posifon Nano.

• Do not place your Nano near open flames.

• Do not throw your Nano into a fire. The battery may explode!

• Do not attempt to disassemble the Nano, it contains non-replaceable components.

• Never let children under 3 years of age play with the Nano. The small components can be a choking hazard for your child.

Precautions for built-in battery

• Do not attempt to replace your Posifon Nano battery. It is built in and cannot be replaced.

• Charge the battery according to the instructions provided with this guide.

• Use only CE certified chargers to charge the battery.

• Charge your Nano using a certified computer, hub or power supply.

• Do not try to force open the built-in battery.

Information on recycling

The symbol on the product or its packaging means that this product must be disposed of separately from normal household waste at the end of its life. Please be aware that it is your responsibility to dispose of electronic equipment at recycling centers to help conserve natural resources.

Other:

When cleaning, wipe with a damp cloth. It is possible to use common cleaning agents on the market in moderate quantities, see important safety instructions.

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