Translation of travel Documents, from Danish to English.

If you have registered correctly for the Cruising Denmark Post Event Tour, you will first receive a short

message either like this, but with your email address here or by email with a similar text.

The four-digital number is your Booking number, in this case 6534, that you will be asked for if you contact the tour company by phone or mail.

The rest is payment information, which you shall ignore for now.



Afterwards – at latest the next working day, you will receive an email, with this text:

Dear (your name)

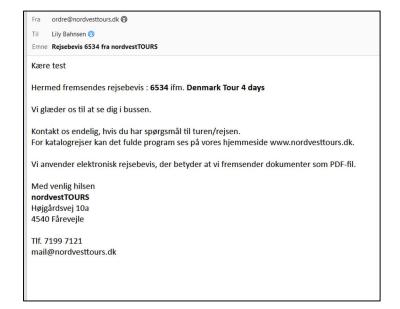
We hereby send your travel certificate: (your number) for Denmark Tour 4 days.

We are looking forward to seeing you in the coach.

Don't hesitate to contact us if you have any questions about the tour/travel.

For journeys in our catalogue, you can see the full program on our website... (not relevant for us, this tour can be found by this link: https://nordvesttours.dk/produkt/cruising-denmark/).

We use electronic travel documents, which means that documents are sent as PDF-files.



With kind regards

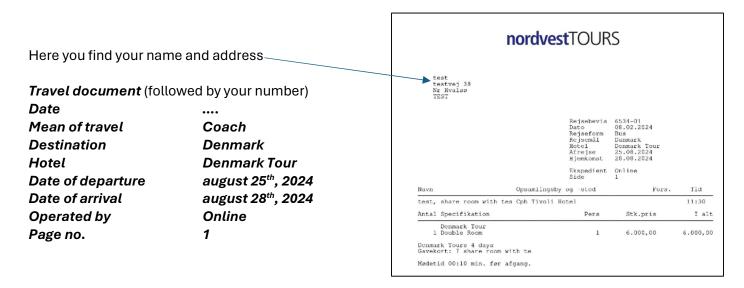
nordvestTOURS .. (following the postal address, telephone number (remember 0045 in front) and email address of the tour company)

Linked to this email will be 2 pdf-files;

- 1. Rejsebevis *Travel document* followed by your booking number
- 2. Rejsebetingelser Travel conditions

They are translated hereunder:

REJSEBEVIS Your travel document: (upper part)



<u>Name</u>	City and place of embarkation Copenhagen, Place of the Event		ns.(insurance)	Time	
Your name			Only for Danes	At the end of Event	
Number	Specification	persons	Price pr. Pers.	Total price	
Of rooms	Double / single room	Usually 1 or 2	6.000 Dkr	6.000/12.000 Dkr.	

Denmark tour 4 days

Gift card code: Whatever text you might have written on the registration form.

Meeting time 10 minutes before departure (not relevant here, we go to the coach immediately after finishing the event).

Your travel document: (lower part)

This invoice is issued without VAT according to special rules for travel agencies

Denne faktura er udstedt uden moms iht. særordningen for rejsebureauer

Total Depositum Indbetalt Restbeløb 6000,00

Depositum *****1.000 00 17.05.2024 Betalings-ID: +71< 00190000065342+80798806</td>

 Restbeløb ******5.000 00 30.05.2024 Betalings-ID: +71< 001900000065342+80798806</td>
 Højgårdsvej 10a · 4540 Fårevejle · Telelon 71 99 71 21 · CVR-nr: 31 71 94 45 nordvæstlours.dk · mail@nordvæstlours.dk

Dragsholm Sparekasse reg. nr. 0537 konto nr. 0000682163

Total amountDepositPaidRest to pay6.000/12.000No deposit on this tournot relevant6.000/12.000

The last two lines are about when deposit and the rest must be paid, followed by payment numbers in the Danish bank system. We will send you a separate mail about payment within a few weeks.

REJSEBETINGELSER Travel conditions: (page 1)

Registration

(describes the registration process, not relevant for us).

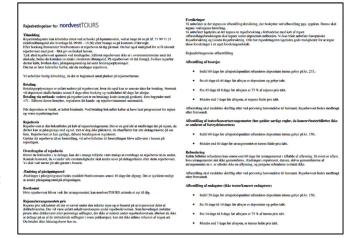
Pavment

(describes the payment process, not relevant for us).

Travel document

Your travel document is your confirmation for the tour. It is a good idea to bring it on the travel, because you can see where and when to enter the coach. However, it is not required, as the driver has the names of all participants on his/her list. The travel document is only valid if the payment is registered.

If your travel document is for a theatre performance, ...(not relevant for us).



Transfer of travel documents

If you of some reason cannot attend the tour, you normally can transfer the document to someone else. Please take contact to the office, as we must change the name on our participant lists or cancel the travel document altogether. We must know the name of all guests on board of the coach.

Change of place of embarkation

(describes the process, not relevant for us).

Loss of travel document

If you lose your travel document before the tour, nordvestTOURS can send you a new one.

Price of the travel/event

The price of the travel includes everything mentioned under the individual tour and is based on two persons sharing a double room. Price of a single room is mentioned in the travel description. Usually, the price does not include beverages or personalized excursions, not described in the travel description. If you wish to not attend one of the excursions on the tour, there will be no refunds of any kind. You do not pay invoice fees with us.

Insurance

We recommend you to take out an insurance policy including cancellation due to sickness. (Normally you can order this in the registration form, but it is only available for Danish citizens. Please take contact to your own insurance company about your possibilities. We highly recommend that you take both a travel insurance and a cancellation insurance).

Cancellation by the travel participant.

Cancellation of a tour in coach

- Up till 60 days before date of departure, we withhold Dkr. 275,- plus any bank fees.
- Between 60 and 45 days before date of departure, we withhold Dkr. 1.275,- plus any bank fees.
- Between 45 and 8 days before date of departure, we withhold 75% of the payment plus any bank fees.
- Less than 7 days before date of departure, we withhold the full payment.

Cancellation must be by written notice or by personal contact at our office. Please bring or send your travel documents.

Cancellation of a theatre/concert event – and refunding of tickets (not relevant for us).

Cancellation of other one-day trips

(not relevant for us).

Obligations of the travel participant

No-show

Travel participants who do not arrive on time at the embarkation site / cannot join due to lack of or invalid passport / missing other mandatory travel documents, cannot expect any refunds.

Self-reliant

Participation requires, that you are self-reliant and can take care of your own luggage, follow the group etc. If you wish to bring a walker or similar, please contact the travel agency on beforehand, as not all tours are sufficient for poor walking, and have it noted on your travel document. (This tour is a level 3 as described in the "Activity Level descriptions").

Rejsedeltageren forpligtelser	alle udgifter i forbindelse med dette herunder læge, medicin, hospitalsregninger, befordring, hjemrejse m.v. deltaæren kan ikke kræve, at proestammet ændres for de øvvige næster. Medbrine altid svæsskringsbevis! Vi		
	deltageren kan ikke kræve, at programmet ændres for de øvrige gæster. Medbring altid sygesikringsbevis! Vi anbefaler at der teenes en reiseforsikrine der dækker under reisen.		
Udeblivelse m.v.	amortaner at our negries en repietorsikring der danker under repen.		
Rejsedeltagere der ikke møder rettidigt på det aftalte afgangssted/ ikke kan tiltræde rejsen grundet manglende eller ugyldigt pas/mangler andre obligatoriske rejsedokumenter, vil ikke kunne forvente nogen godfgørelse.	Barrare		
ени идунар размандал анале ониражение персолениеми, та выс коны остение водон розедиеме.	Der må foruden håndbagage max 10 kg. (55x40x20 cm) medtages en rejsekuffert af max 20 kg. pr. deltager		
Selvhiolpen	undlad at anbringe kontanter og pas i kufferten. Ekstra bagage (ud over ovennævnte) kan risikere at blive		
Deltagelse i rejserne/arrangementerne forudsætter, at man er selvhjulpen og selv kan håndtere bagage, følge	afvist pga. pladsmangel – evt. ekstra bagage skal på forhånd være aftalt med bureauet. Dette gælder også		
med gruppe mm. Ønsker man at medbringe rollator eller lign., skal man altid forhere sig hos rejsebureauet om den valete reise er cenet til därliet rående og få noteret det på reisebeviset. Vi forsøeer så vidi muliet at	barno'klapvogne og sammenklappelige kørestole samt rollatorer. Husk at mærke bagagen.		
imidekomme ønsker herom.	Glemte sarer		
medical productions.	Efterlysning af glemte sager skal ske i bureauets åbningstider, mandag – fredag kl. 09:00-16:00.		
Reisedeltagerens dokumentation	Indieverede effekter vil på anmodning blive fremsendt for kundes genning (pr. efterkrav).		
Rejsedeltageren er forpligtet til at medbringe nødvendig identifikationsdokumentation og holde sig opdateret			
om krav til disse på vores destinationer. Dette eælder også visumregler, toldregler og lien. Eventuelle	Persondataforordning		
økonomiske konsekvenser er for deltagerens egen risiko og regning. Pas skal være gyldigt og du skal altid	Dine persondata, som du har delt med os, opbevarer og behandler vi kun i forbindelse med at kunne		
kunne identificere die både i Danmark og på vores arrangementer udenlands. Husk også gyldige	pennemføre rejsen.		
forsikrinespapirer.	g		
	Nedtelefon		
Sprinsker	Vores nødtelefon kan kontaktes udenfor kontorets åbningstid i forbindelse med nødsituationer vedr, reiser		
Ønsker du specialkost grundet diabetes eller allergier, oplys da dette ved bookning. På mange rejser vil det	med afgang næste hverdag eller lign. Tif. 51571707		
være muligt at medbringe rollator, sammenklappelig kørestol eller lign. Spørg ved den enkelte rejse og få			
noteret det på rejsebeviset.	Affvsninger fra Nordvesttours side		
	Afflysning af en rejse kan finde sted, hvis tvingende forhold efter bureauets skøn gør det nødvendigt. Ved		
Reklamation	manglende tilslutning, kan rejsen blive aflyst senest 30 dage før afrejsen. Hele det indbetalte beløb		
Fejl og mangler ved indkvarteringen skal forsøges udbedret direkte via vores personale på stedet –	refunderes, når du har kontaktet os med kontooplysninger og rejsebevisnr. Der er ingen mulighed for		
rejseleder/chauffstr. Herefter via underleveranderen, eks. hotellet. Såfremt dette ikke er forutet, kan evt.	yderligere godtgørelse.		
klager ikke imstdekommes efter hjemkomsten. Vores personale er behjælpelig undervejs, så kontakt dem. Evt. klager over fejl el. mangler vedr. rejsen skal underrettes pr. skrift til bureauet straks efter hjemkomst	Endagsarrangementer kan, ved manglende tilslutning, blive aflyst senest 14 dage før turen.		
dog senest 10 dage fra hjemkomstdatoen.	Ændringer fra Nordvesttours side		
tar and a first state of	Bureauet forbeholder sig ret til evt. prisforhøjelse som følge af valutaændringer, stigende oliepriser etc., sam		
Ordensbestemmelser	retten til at foretage programændringer f.eks. ved omlægning af rejserute eller ændring af overnatningssteder,		
Rejseleders og chaufførs anvisninger skal altid følges. Personer der er til ulempe/skade for materiel, chaufføren eller øvrige reisende eller på anden måde hindrer en	at flytte gæster til et andet hotel af samme standard. I øvrigt anerkendes ikke klager over uensartede værelser Alle viste billeder af værelser i brochurernaterialet, er eksempler og det kan her ikke forventes at være som		
rersoner der er til utemperskane for materiet, chauftøren elter øvrige rejsende etter på anden made nindrer en rimelig afvikling af reisen, kan i grove tilfælde ekskluderes fra reisen, uden godtgørelse.	Alle viste billeder at væreiser i trochurematerialet, er eksempter og det kan her ikke forventes at være som vid rå billedet		
Reisedeltageren skal rette sie efter vores underleverandørers ordensbestemmelser, det være sie hoteller.	Vi forbeholder os ret til at ændre på rækkeføleen af udflueter på reiser og rækkeføleen af udfluetsmål på		
udflurtssteder, teatret mm.	endaesture.		
sunigoscoti, transcrimit.	Ture og rejser køres i moderne turistbusser, Endagsture kan i visse tilfælde ved lav tilslutning køres i vores		
Bureauet påtager sig intet ansvar for, tilslutning til anden trafikforbindelse, ændringer, forsinkelser etc., der	28-personers bus (dette sikrer oememførsel af flest muliee arrangementer).		
følge af aftalebrud, force majeure eller force majeure-lignende situationer, trafikuheld, vejr eller andre	Forbehold		
forhold, som bureauet er uden indflydelse på. De herved evt, merudeifter påhviler reisedeltagerne, Bureauet	nordvestTOURS tager forbehold for feil i oplysninger om arrangementet, priser, trykfeil, ekstraordingre		
indtræder ikke i det lovolietiere ansvar, som påvirker transportselskaberne, hoteller og andre der samarbeides	prisforhøjelse af eksempelvis brændstof og for udsolgte arrangementer.		
med - eller skade på person, for bortkommet stjålet/beskadiget bagage, og hæfter ikke for henlagte effekter.			
Vi anbefaler at der tegnes en Rejsegodsforsikring. Bureauet forbeholder sig ret til ændringer i	Nordvesttours/Gislinge Turistfart er registreret i Rejsegarantifonden nr. 2225, Danske Busvognmænd og har		
bestemmelserne og rejseprogram.	Cvr. nr. 31 71 94 45.		
Ved tvist er det dansk ret der skal regulere ethvert krav der reises over for bureauet og søssmålet skal	Februar 2023		
anlægges ved dansk domstol eller voldgift i Danmark	nordvestTOURS		
Sygdom, uheld eller anden årsag for hindring af rejsedeltagelse	Hairdedovei 10 A - 4540 Fireveile mail@nordvesttours.dk Telefon +45 71 99 71 21		

Travel participants documentation

Travel participants are obligated to carry necessary identification documents and keep up to date about requirements for these at our destinations. (On this tour we stay in Denmark all the time). This includes visa rules, customs etc. Any economic consequences are at your own risk. Passports must be valid, and you must be able to identify yourself in Denmark and abroad. (This tour is only in Denmark). Also remember valid insurances.

Special needs

If you have special diets due to diabetes or allergies, please inform us when booking your ticket. On many tours, it is possible to bring a walker, collapsible wheelchair or likewise. Please ask at the office and have it noted on your travel document.

Complaints

Errors and deficiencies in accommodations must, if possible, be sorted on side by our staff – tour leader / driver. Thereafter by our subcontractor, e.g. the hotel. If this is not attempted, any complaints cannot be met afterwards. Our staff will be helpful along the way, so please contact them. Any complaints about errors or deficiencies regarding the tour must be notified in writing to the office immediately after returning home – no later than 10 days from the date of return.

Rules of conduct

The tour leaders and drivers' instructions must always be followed.

Persons who cause inconvenience/damage to property, the driver or other travelers or otherwise obstruct a reasonable handling of the trip, can, in serious cases, be excluded from the tour without compensation. Participants must comply with the rules of conduct of our subcontractor, be it hotels, excursion sites, the theater etc.

The travel agency assumes no responsibility for, connection to other means of traffic, changes, delays, etc., that as a result of breach of contract, force majeure or force majeure-like situations, accidents, weather, or other matters over which the agency has no influence. Any additional costs as a result of this, shall be borne by the travel participants. The travel agency does not assume the statutory liability that affects the transport companies, hotels and others cooperating with – or damage to person, for lost stolen/damaged luggage, and is not liable for stored items. We highly recommend that you take out luggage insurance. The agency reserves the right to make changes to

these regulations and to the travel program.

In the event of a dispute, it is Danish law that shall govern any claim brought against the travel agency and the action shall be brought before a Danish court or arbitration in Denmark.

(continue on next side)

Illness, accident or other reasons for preventing further participating

If a travel participant falls ill or is injured during a tour, the participant is obliged to hold all expenses in connection with this, including doctor, medicine, hospital bills, travels, etc. The participant cannot demand the program to be changed for the other guests. Always bring your health insurance certificate! We recommend that you take out a travel insurance that covers during the whole trip.

Luggage

In addition to hand luggage max. 10 kg (55x40x20 cm) each traveler can bring a suitcase of max 20 kg - do not put cash and passports in your suitcase. Extra luggage (in addition to the above mentioned) may be rejected due to lack of space – any extra luggage must be agreed upon with the travel agency on beforehand. This also applies to prams/pushchairs and collapsible wheelchairs as well as walkers. Remember to label the luggage.

Lost and found

Request for missing items must be done during office hours, Monday – Friday 09:00 – 16:00. Submitted items will be sent on request at the costumer's expense (cash on delivery)

General Data Protection Regulation

The personal data, you have shared with us, is stored and processed only to be able to complete the tour.

Emergency telephone

Our emergency telephone can be contacted outside working hours for travel emergencies departing next weekday or similar. Tel. +45 5157 1707

Cancellations from NordvestTOURs side

Cancellations of a tour can take place if imperative circumstances in the agency's discretion makes it necessary. In case of few registrants, a tour can be cancelled no later than 30 days before departure. The entire deposit will be refunded, once you have contacted us with account details and travel certificate number. There are no possibilities for further compensation.

One-day events may, in case of few registrants, be cancelled no later than 14 days before the tour.

Changes from NordvestTOURs side

The travel agency reserves the right to any price increase due to currency changes, rising oil prices, etc., as well as the right to make changes of the program, e.g. by rerouting or changing accommodations, to move guests to another hotel of the same standard. Complaints about disparate rooms are not recognized.

All pictures of rooms shown in the brochure material are examples and it cannot be expected here to be as shown in the photo.

We reserve the right to change the order of excursions on tours and the order of excursion destinations on Day trips.

Day trips and tours are run in modern tour buses. Day trips can in some cases be run in our 28-seater bus (this ensures the implementation of as many events as possible).

Reservations

nordvestTOURS reserves the right to errors in information about the event, prices, printing errors, extraordinary price increase of, for example, fuel and for sold-out events.

Nordvesttours/Gislinge Turistfart is registered in the Danish travel Guarantee Fund, Rejsegarantifonden no. 2225, Danske Busvognmænd and has CVR no. 31 71 94 45.

February 2023

nordvestTOURSHøjgårdsvej 10A – 4540 Fårevejlse