

Delivery Policy

Stock items

Items in stock will be shipped within two days.

Made to order

If you have ordered an item that is made to order, you will be given a turn around time and notified of the shipping once complete.

Missing items

Mollie Moo is not liable for items that are missing where proof of postage can be provided and the post office will need to be contact. We can assist you with this.

Late delivery

Mollie Moo will not be liable for any items arriving late where proof of postage can be provided showing it was posted within our timescales.

Please ensure you are ordering your items well in advance to ensure you are not disappointed if they do not arrive on time.

Please allow 3-5 working days for your item to be delivered once you have confirmation that it has been shipped.

If you have any questions on returning your item, please contact us.