

## Your child has tested positive for coronavirus from a private test provider

The Danish Patient Safety Authority is responsible for contact tracing. The Danish Patient Safety Authority will not automatically be informed that your child has coronavirus because your child have been tested outside the public test system.

**Please contact the COVID-19 Contact Tracing Unit at +45 32 32 05 11, press 1. We can help you find and inform close contacts that your child may have infected. Phones are open from 08:00 am until 10:00 pm.** When we talk to you, we can also give you advice on how to prevent your child from infecting others.

### Your child must be isolated

The same precautions apply for children with coronavirus as for adults. This means that your child must avoid contact with other people:

- Your child must stay home from school and daycare. Do not take them out to shops or other places.
- Your child must avoid physical contact with others as much as possible. However, children need care and comfort such as hugs. This is more important than physical distance, but be extra careful with hygiene.
- If possible, let the child use a different bathroom.

The duration of your child's isolation depends on whether or not your child has any symptoms of COVID-19.

### Find out who your child's close contacts are

You must find out who your child has been close to during the time your child has had coronavirus – at home, in school, in daycare and other places.

- If your child **has symptoms**, find out who your child has been close to 2 days before the symptoms began and until your child was isolated.
- If your child **does not have symptoms**, find out who your child has been close to 2 days before your child was tested for coronavirus until now.
- If your child has developed symptoms after the test, find out who your child has been close to 2 days before the test until now.

You should inform your child's school or daycare that your child has coronavirus.

You must inform your child's close contacts that they should self-isolate and get tested

When you have found out who your child's close contacts are, you must tell them that:

- They may be infected with coronavirus
- They must self-isolate
- They must get 2 tests:
  - One test 4 days after contact
  - One test 6 days after contact
- They must get the 2 tests by calling the COVID-19 Contact Tracing Unit at +45 32 32 05 11, press 2.

It is important that your child's close contacts get the tests through the COVID-19 Contact Tracing Unit, so that they get a result as soon as possible. If the close contacts have symptoms or are younger than 2 years old, they must be referred by their general practitioner to get tested.

Close contacts can get more information in [the Danish Health Authority's guide for close contacts](#)

### Contact information

If you have any questions about contact tracing or testing, please call the COVID-19 Contact Tracing Unit at **+45 32 32 05 11, press 1.**

If your close contacts have any questions, they can call the Joint Danish Authorities Hotline at **+45 70 20 02 33, press 2.**

If you have any questions about treatment of your child's illness, please call your general practitioner.

Regards

The Danish Patient Safety Authority