Preparing For Marriage God's Way

Strengthening Your Relationship
Through Effective Communication
Session 4

- I. Non-Verbal Communication: Our Actions & Behavior
 - II. Auditory Communication:
 Our Listening Practices

What is the Greatest cause of trouble in marriages and families today?

Ultimate Cause: Sinful Selfishness

Functional Cause: Poor Communication

Principle: Good relationships are built and sustained by effective communication.

How important is Communication?

- Prov. 18:21
- Ephesians
- Matt 12:37
- Prov. 11:9,11
- Prov. 12:18
- James 3

What happens when husbands and wives don't communicate effectively?

- Superficial-ness and Shallowness (Prov. 27:17; 1 Thes. 4:18; 1 Thes. 5:11)
- Wise decision-making thwarted (Prov. 12:15, 11:14, 15:22)
- Confusion and disorder(Amos 3:3; 1 Cor. 14:33,40)
- Apparent disagreements turn into conflicts (Josh. 22:10-33)
- Conflicts remain unresolved and affect the relationship negatively.

What Constitutes Effective Communication?

- Communication is a PROCESS not an event.
- Communication is the art of conveying information and MEANING in order to come to a COMMON UNDERSTANDING.
- Communication is a process of sharing information with another person in such a way that the people involved
 - are MUTUALLY STRENGTHENED and ENCOURAGED (Eph. 4:29)
 - Experience HARMONY, UNITY, and EMOTIONAL CLOSENESS (Eph. 4:25).

Effective Communications Outline

- I. Non-Verbal Communication:
 Our Actions & Behavior
- II. Auditory Communication:
 Our Listening Practices
- III. Verbal Communication:
 Our Words & Speech

I. Non-Verbal Communication: Our Actions & Behavior

- 4 Facts about Non-Verbal communication:
- A. It is Important
- B. It is Continuous
- C. It is Powerful
- D. It is Often Misunderstood

Non-Verbal Communication: A. It is Important

- Eph. 4:28
- John 14:21,23
- Matthew 7:21-23
- Luke 6:46
- Gen. 3:7-10
- Gen. 4:5,6
- Gen. 32:6
- Rom. 5:8

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Non-Verbal Communication: B. It is Continuous

It is true of God's Communication (Ps. 19:1-4)

It is also true of our Communication

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Non-Verbal Communication: C. It is Powerful

*Romans 5:8, 8:32

Titus 1:16

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Non-Verbal Communication: D. It is Often Misunderstood

- Mark 4:35-41
- Rom. 2:3-5
- 1 Sam. 1:9-18
- Acts 2:1-13

In Summary:

I. Non-Verbal Communication: Our Actions & Behavior

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Auditory Communication

- 3 Questions concerning effective listening:
- A. WHY is good listening so important?
- B. WHAT is good listening?
- C. <u>HOW</u> can good listening skills be developed?

A. WHY is Good Listening So Important?

- 1. Good listening is important because our triune God is a good listener.
- 2. God has told us to be good listeners.
- 3. Good listening is a means of receiving grace / help.
- 4. Good listening is necessary for good speaking.
- 5. Good listening is a way of promoting good relationships.
- 6. Good listening is a way of serving other people.

1. Good listening is important because our triune God is a good listener.

- God the Father (1 Pet. 3:12, Ps. 34:6)
- Lord Jesus Christ (John 14:24, 15:15)
- Holy Spirit (John 14:26-27, 16:13)

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2. God has told us to be good listeners.

To listen to God (Is. 55:1-3; Mark 9:7)

To listen to each other (Prov. 18:13; James 1:19)

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3. Good listening is a means of receiving grace / help

From God (Rom. 10:17; Is 55:3)

From other people (Eph. 4:29d; Prov. 19:20, 27)

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4. Good listening is necessary for good speaking.

- Good listening helps us to know what we should say to people (Eph. 4:29)
 - John 2:24-25
 - Prov. 18:2, 13
- Good listening encourages the other person to open up (Prov. 20:5)

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Ps. 116:1 I love the Lord…because He hears my voice and supplication

Good listening helps people get to know each other (Gen 2:24; Prov. 23:6-7; 1 Cor. 2:11)

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Called to serve others (Mark 10:43-45)

Many ways to serve others

In Summary: A. WHY is Good Listening So Important?

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Auditory Communication

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- A. WHY is good listening so important?
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- C. <u>HOW</u> can good listening skills be developed?

What is Good Listening?

- 1. Good listening involves listening with your whole person.
- 2. Good listening requires discipline / self-control.
- 3. Good listening involves an eagerness or desire to hear.
- 4. Good listening involves humility.
- 5. Good listening involves gaining understanding.

1. Good listening involves listening with your whole person.

a) Listening with your whole body (Prov. 2:2).

b) Listening with your inner man (Prov. 18:15, Rom. 12:15).

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2. Good listening requires discipline / self-control.

a) To actually do it (James 1:19, Prov. 2:2, 5:1; 22:17; 19:20)

b) While doing it (Prov. 18:15; Prov. 29:11; Prov. 29:20)

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a) James 1:19

b) Prov. 8:34

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a) Phil. 2:3-4

b) Prov. 12:15,23; 15:31)

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a) Many Bible verses that equate listening with understanding (Prov. 2:2; 4:1; 5:1; 19:20)

b) What do these say about good listening?

In Summary, What is Good Listening?

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How can good listening skills be developed?

- 1. Recognize the importance of being a good listener (Phil 3:13).
- 2. Recognize and acknowledge your personal need for change.
- 3. Identify and acknowledge your specific failures (1 John 1:9)
- 4. Make becoming a better communicator a matter of prayer (James 4:2).
- 5. Follow the directives of Heb. 5:14 and enter into training.

In Summary: Auditory Communication

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NEXT SESSION:

III. Verbal Communication:
Our Words & Speech

Assignment:

For next week from PFMGW: pages 49-76

Communicating God's Way – Part 1 (p. 49-51)

Communication Quality/Quantity Inventory (p. 52-53)

Practical Exercise for Non-Verbal Communication (p. 54-56)

Listening Quotient Inventory (p. 71-73)

Communication Checklist (p. 74-76)

REQUIRED

Recommended

REQUIRED

REQUIRED

REQUIRED

Appendix: 32 Characteristics of a Good Listener*

- 1. Expresses friendliness through body posture.
- 2. Squarely faces the other person.
- 3. Expresses interest through body posture.
- 4. Looks at the person who is speaking.
- 5. Is appropriately relaxed, not tense or fidgety.
- 6. Listens with mind.
- 7. Listens with emotions
- 8. Paces responses in accordance with the person's emotional state.
- 9. Disciplines self to listen even when tired.
- 10. Disciplines self to listen even when doesn't agree.
- 11. Disciplines self to listen even when being rebuked or corrected.
- 12. Controls emotions while listening.
- 13. Is patient and slow to be angry while listening.
- 14. Controls responses.
- 15. Doesn't dominate the conversation.
- 16. Allows the other person freedom to talk about his interests and concerns
- 17. Appreciates and listens to counsel
- 18. Allows others to fully state their opinions before responding.
- 19. Refrains from drawing conclusions or giving advice until he has carefully listened.

- 20. Recognizes that his viewpoint may be biased or inadequate.
- 21. Welcomes and solicits the input of others.
- 22. Is aware that he may not always accurately hear the words another person uses.
- 23. Recognizes that the same words may be used with different meanings.
- 24. Tries to understand another person's words in the way he uses and means them.
- 25. Realizes that his interpretation of another person's speech may be influenced by his own emotional condition or by his attitude toward the person speaking.
- 26. Is cautious to attribute evil intent to another person's statements.
- 27. Hears people out and does not jump to conclusions.
- 28. Refrains from dogmatically predicting what another person is going to say.
- 29. Acknowledges that the other person knows what he meant better than he does.
- 30. Refuses to focus his attention when the other person is speaking on preparing his response or rebuttal.
- 31. Is slow to interrupt.
- 32. Can accurately summarize and reflect what has been said to him.