

Master: Michael Karatzas



Captain Karatzas studied Nautical Science and graduated from the Merchant Maritime Academy of Athens and started his career on tanker ships. As a ships Captain he says his top priorities are always the safety of all guests and crew onboard. He enjoys studying and is highly devoted to interacting with our guests. When not working onboard ships, Captain Michael spends his vacation time with his family at their home in Athens, Greece. Please follow him on Instagram at [captainkaratzasm](#).

Hotel Director: Vlado Momirovski



Born and raised in Ohrid, Macedonia, Vlado is a gastronomy professional with over 25 years of hospitality industry experience in various restaurants, hotels, and cruise ships. After joining Celebrity Cruises he quickly moved through the restaurant management ranks. He was selected to open the Azamara Cruises as Restaurant Operations Manager and he returned to Celebrity Cruises as Food & Beverage Director. Recognized for his creativity, as Hotel Operations Manager he was selected to be part of the ships executive committee, support team, successfully launching the newest class of ships Celebrity Edge and Apex. Vlado enjoys reading books, writing poems, mountain climbing and is passionate about nature.

Chief Engineer: Konstantinos Bakas



After graduating from the Greek Merchant Marine Academy in 1982, Kostas began his career at sea as an apprentice. He joined Celebrity Cruises in 1994 as a Second Engineer and has worked on all classes of Celebrity Cruises ships in several roles. In January 2002, Kostas was promoted to Chief Engineer. His role involves the direction and management of all aspects of the ship's physical properties, including propulsion, electrical systems, air-conditioning, heating, plumbing operations and more.

Cruise Director: Manuel Fragoso



Manuel started traveling the world at the age of 5. His international working experience (in USA, Mexico, Spain, France and Italy) in the tourism and property management industries helped him better understand the importance of attention to detail, the quality of the service, and the complete satisfaction of his guests and crew. With a B.A. in Hotel Management and a passion for his job and the sea, he will make sure you have the time of your life while onboard. Manuel lives in Strasbourg, France, and is a happy father to two very athletic boys. In his spare time he loves to spearfish, surf, explore new destinations or snowboard the French Alps.

Staff Captain: Panagiotis Kiouis



Panagiotis Kiouis was born in Piraeus and currently lives in Beverly Hills, California, as well as on the Greek island of Spetses. He graduated from the Greek Merchant Marine Academy in 1998 and worked several years on cargo tanker ships. In 2000, he joined Celebrity Cruises embarking on a successful professional journey. In 2005 Panagiotis served as Safety Officer and the following year, obtained his Masters license making him a qualified Captain. As Staff Captain, Panagiotis is second in command, part of the Bridge Team and responsible for safety and security for all crew onboard.

Food & Beverage Director: Orlando Rosa



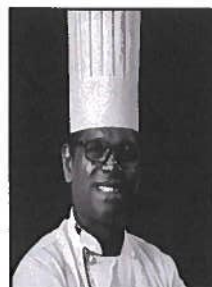
Orlando was born in the world famous City of Lisbon, Portugal, renowned for its Port wines. He started his training in Switzerland and graduated after 3 years in Hotel Management School in Glion - Genève Switzerland. Orlando speaks English fluently, Portuguese, Italian and Spanish. He has a passion for cooking and loves to challenge anyone. Orlando joined Celebrity Cruises Group in 1996 and works in the largest division onboard. As your Food & Beverage Director, he oversees the Restaurants, Bars and Galley operations. When at home, he enjoys his time with his family and indulges in his passion for water sports.

Guest Relations Director: Antoinette Pais



Bringing a smile to the world through her service are the moments Antoinette Pais enjoys the most. No surprises there, her Indian tradition with "Atithi Deva Bhava" helps her provide personalized and genuine service for more than 15 years in Celebrity Cruises. Antoinette has always made exceeding guest expectations her top priority, and has gotten numerous accolades to her name. Her commerce degree gives her strength in numbers, but her passion for spirituality and soft classical Indian music helps to rejuvenate herself for the exciting next day.

Executive Chef: Vijayakumar Rajagopal



Chef Vijay stated his Culinary career in 1996 as a General Assistant in the kitchen back in Sri Lanka. In the year 2000 he moved to Dubai to attend the culinary academy in the Emirates catering college. After two years he joined the Dubai King Palace as a senior Chef and served for two years consecutively in the King of Palace. He joined Celebrity Cruises in 2004 and started his career as a junior cook and he developed himself to be an Executive Chef.

USEFUL CELEBRITY REFLECTION INFORMATION

Please keep this page as a reference for the duration of your cruise
More information can be found in your Stateroom TV – Directory of Services.

Alcohol Policy: Guests must be 18 years or older to consume alcohol.

Alcohol Purchased Ashore: All alcohol purchased ashore will be collected at the gangway and stored in a secure area. It will be delivered to your stateroom along with any other Duty Free purchases on the last evening of the cruise. Onboard consumption of alcohol purchased ashore is not permitted.

Stateroom Private Bar: For your convenience a private bar is located in your stateroom. All items consumed will be charged to your SeaPass® Account.

Evening Dress Codes: Celebrity Cruises honors this grand sailing tradition and all guests are asked to follow the dress codes as indicated in Celebrity Today. Dress codes are in effect from 6:00pm in all restaurants and in the Celebrity Theatre during evening performances. Beachwear, flip flops/bare feet and baseball caps are not permitted in shipboard restaurants at any time.

Casino Gaming: Guests 18 years and older are welcome in Fortunes Casino. Cash is accepted in the Casino only. You may withdraw up to \$5,000 per day using your SeaPass® Card. A transaction fee of 5% applies. (Casino Cash Advance will be paid in Promotional Chips or Slot Credit Ticket. No cash will be issued.)

Cashless System: A "Cashless" payment system has been established onboard. Your SeaPass® Card was validated when you embarked and it can be used throughout the ship to make purchases. A final itemized statement will be delivered to your stateroom on the evening before disembarkation. If you misplace your card please report the loss immediately and a new card will be issued at the Guest Relations Desk.

I-TV System: Order Room Service, book Shore Excursions and review your SeaPass® Account through the ITV system (Interactive Television).

Stateroom Safety Tips: When your balcony door is open please avoid opening your stateroom door as this may cause a strong air draft. Please mind the bathroom step.

Plumbing System: Please refrain from throwing anything other than toilet tissue into the toilets throughout the vessel, as this may cause damage to or block the vacuum waste disposal system. Appropriate waste receptacles are located in all staterooms and throughout the vessel for your convenience.

Guest Conduct Policy: These guidelines have been developed to ensure the safety, comfort and enjoyment of all guests. Please ensure you familiarize yourself with the Guest Conduct Policy listed on your stateroom TV or printed collateral. Celebrity Cruises reserves the right to disembark any guest that is in violation of the policy.

Safety & Security: For the safety and security of our guests and crew, we inspect all baggage brought on board our ships. In accordance with our Guest Conduct Policy, on occasion there is a need to remove items for safekeeping, these items will remain with Security for the duration of the sailing. Alcohol in its original sealed containers will be stored by the ship and returned to you, delivered to your stateroom before 11:00pm, on the last evening of the cruise. Guests who are under the permitted drinking age will not have alcohol returned to them. Alcohol in open containers will not be returned, but will be discarded. Please Note: Items not reclaimed at the end of your cruise vacation will be discarded. If you have questions or concerns, please contact Guest Relations or any member of the ship's staff. We appreciate your understanding and cooperation.

Video and Tape Recording Policy: Guests are reminded that copyright laws prohibit video and audio taping of all shows.

Security Body Camera: For our safety and wellbeing, members of our Security Team will be wearing Body Cameras as part of their uniform.

Medical Facility: The Medical Facility is open daily from 8:00am – 11:00am and 4:00pm – 7:00pm. Please refer to Celebrity Today for hours of operation. One doctor and a nurse are on call for emergencies at all times. For serious emergencies please call Guest Relations by dialing 4310 or press the "Emergency" button on your telephone. All medical services are subject to charge (based upon posted U.S. medical rates).

United States Public Health Advisory: Consuming raw or undercooked meats, seafood, shellfish, eggs, milk or poultry may increase your risk of foodborne illness, especially if you have certain medical conditions.

Diseases Spread by Mosquito: Avoiding mosquito bites can reduce the risk of contracting diseases such as Zika, Malaria, Dengue Fever, Chikungunya and others by remaining in screened or air-conditioned areas, wearing clothing that covers the arms and legs, and applying repellent to both skin and clothing. Effective repellents contain 20-30% DEET and can be purchased in the onboard shops or medical facility.

Diseases Spread by Drinking Contaminated Water: According to the (CDC), sources of drinking water are subject to contamination and require appropriate treatment to remove disease-causing contaminants which can lead to adverse health effects, including gastrointestinal illness, reproductive problems, and neurological disorders. Infants, young children, pregnant women, the elderly, and people whose immune systems are compromised may be especially susceptible.

For applicable ships sailing in the Caribbean, the risk of contaminated drinking water has increased in Puerto Rico following the hurricane related power outages and flooding. To reduce these risks, we recommend consumption of only bottled water from sealed containers while ashore in Puerto Rico.

Misuse of Drugs Act 1972: All persons going ashore are warned that it is a criminal offense to import or be in possession of narcotics and other controlled drugs (including marijuana). Local Authorities may come on board to search the vessel to search for contraband. Penalties for drug offenders are severe. Guests traveling with prescribed controlled drugs must claim them with Customs Authorities.

Protecting Our Environment: At Celebrity Cruises, our home is the sea and we care for it through our ongoing commitment to environmental stewardship. We are also dedicated to ensuring the highest standards of health and safety for the welfare of our guests and crew, as well as our planet. We recycle our glass, aluminum, metals, plastic and paper. We have in place, throughout the vessel, labeled recycling containers for your use.

Smoking Policy: On all Celebrity ships, smoking is not permitted inside any stateroom or on any stateroom veranda, or in any interior spaces of our ships. Cigarette smoking will only be permitted in the designated outdoor areas of the ship:

- Promenade, Deck 5 Forward and Midship, Port Side
- Mast Bar, Deck 15 Forward, Starboard Side
- Sunset Bar, Deck 15 Aft, Port Side

Cigar and pipe smoking will only be permitted at the Sunset Bar, Deck 15 aft, port side. This policy includes smoking like products such as electronic cigarettes. Violations to this smoking policy will result in a \$250 cleaning fee being charged to the guest's onboard account and may also be addressed through Celebrity Cruises' Guest Conduct Policy. Cigarettes, cigars and pipe tobacco must be properly disposed of and never thrown overboard. A guest must be at least 18 years of age to purchase, possess or use tobacco onboard. Additionally, there is a non-smoking policy on all components of the land tour portion of all Celebrity Cruises cruise tour products. We appreciate your understanding and adherence.

Samsung Galaxy Note 7

Due to the current recall of the Samsung Galaxy Note 7, Celebrity Cruises will no longer allow this phone on board. Guests in possession of such device, must contact Guest Relations to store it. Undeclared phones will be confiscated until the end of the voyage. Thank you for your cooperation.

Parents: If you wish to restrict your child's card, please contact the Guest Relations Desk.

YEP (Youth Evacuation Plan): For the duration of the voyage all children aged 3-12 years must wear a YEP wristband indicating their muster station. Wristbands may be obtained from the Guest Relations Desk or from our staff in the Fun Factory. In the event of an emergency, children participating in the Youth Program will be escorted to their muster stations by our highly trained Youth Staff.

Inclement Weather: Please use handrails and keep to the right hand side of stairways. Use extra caution when walking on open decks as they may become slippery.

Shore Excursions: Excursion tickets are non-refundable and non-transferable after the cancellation deadline, which can be found on the Shore Excursions booking form.

Private Journeys – One-of-a-kind Experience: Private Journeys are the perfect option if you are looking to explore the destination individually or in a small group thru our insured tour operators. Create personalized shore excursions based on your own interests. For further information on Private Journeys visit Destination Concierge, on Deck 3.

Solicitation: Soliciting is not permitted on board as it is considered a disturbance to other guests.

Corkage Fee: A \$25 corkage fee (per bottle) will be charged in dining venues for wine bottles not purchased from the onboard wine list.

Bar Service Charge: A 20% service charge will be automatically added.

Deck Chairs: Use of poolside deck chairs is on a first come, first serve basis. Please refrain from reserving deck chairs.

Lost and Found: If you have lost or found anything please report it to the Guest Relations Desk on Deck 3. Items will be kept for a period of 90 days. Please keep valuables such as passports, jewelry and cash in your stateroom safe.

CELEBRITY

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VACATIONS

We'll see you on your next Celebrity Cruise.

DISEMBARKATION INFORMATION

X A MESSAGE FROM THE MASTER

The Master of Celebrity Reflection, Captain Michael Karatzas and the entire crew wish to thank you for spending your cruise vacation with us. It has been a pleasure serving you.

As we prepare for the remaining days left in the sailing, keep enjoying yourselves onboard and we look forward to welcoming you back to one of our Celebrity Cruises' vessels in the very near future.

i INFORMATION DISEMBARKATION

Disembarkation will commence once the ship has been cleared by the local authorities and concludes at 9:30am. Please follow the details listed in the column on the right that coincides with your luggage tag number enclosed. All guests are required to retrieve their luggage inside the terminal, regardless of their onward travel arrangements. The luggage will be neatly stowed in rows, matching the luggage tag color and number allocated. Have your SeaPass® card and passport ready in hand. **Place luggage outside your stateroom door between 6:00pm-10:00pm the night before disembarkation. All staterooms should be vacated by 8:00am on disembarkation morning.**

Meeting Time	Tag #	Meeting Lounge	Luggage Pick-Up
INDEPENDENT GUESTS			
7:00 AM	15	ANY PUBLIC LOUNGE	CRUISE TERMINAL
7:15 AM	18	ANY PUBLIC LOUNGE	CRUISE TERMINAL
7:30 AM	21	ANY PUBLIC LOUNGE	CRUISE TERMINAL
7:45 AM	22	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:00 AM	25	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:00 AM	26	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:15 AM	28	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:15 AM	29	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:30 AM	32	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:45 AM	34	ANY PUBLIC LOUNGE	CRUISE TERMINAL
8:45 AM	35	ANY PUBLIC LOUNGE	CRUISE TERMINAL
9:00 AM	38	ANY PUBLIC LOUNGE	CRUISE TERMINAL
9:00 AM	39	ANY PUBLIC LOUNGE	CRUISE TERMINAL

Meeting Time	Tag #	Meeting Lounge	Luggage Pick-Up
GUESTS WITH CELEBRITY TRANSFERS MEETING LOUNGE : REFLECTION THEATER DECK 5			
6:45 AM	10	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
6:45 AM	11	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
7:00 AM	13	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
7:00 AM	14	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
7:15 AM	16	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
7:15 AM	17	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
7:30 AM	19	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
7:30 AM	20	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
8:00 AM	23	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
8:00 AM	24	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
8:30 AM	30	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
8:30 AM	31	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
8:45 AM	33	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
9:00 AM	36	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
9:00 AM	37	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
9:30 AM	41	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
9:30 AM	42	TRANSFER TO FCO TERMINAL 3	CRUISE TERMINAL
9:30 AM	44	POST CRUISE HOTEL PACKAGE Hotel Cicerone/ The Regency hotel/ Hotel Empire/ Hotel Crowne Plaza	CRUISE TERMINAL
9:30 AM	45	TRANSFER TO OSTIENSE TRAIN STATION (ROME)	CRUISE TERMINAL
9:30AM	46	TRANSFER TO CIVITAVECCHIA TRAIN STATION	CRUISE TERMINAL
GUESTS WITH CELEBRITY TRANSFERS MEETING LOUNGE : REFLECTION THEATER DECK 5			
6:45AM	12	TRANSFER TO FCO - TERMINAL 1	CRUISE TERMINAL
8:15AM	27	TRANSFER TO FCO - TERMINAL 1	CRUISE TERMINAL

SELF-ASSIST PROGRAM

For our guests who do not require luggage assistance, please keep your luggage in your stateroom the night before departure. In the morning of disembarkation, please **proceed at 6:45am to the Ensemble Lounge, on Deck 5 Aft**, with your luggage. Once the ship has been cleared, you will be guided to the gangway. Wheelchair assistance will not be available for this program.

BREAKFAST SERVICE

Café al Bacio, Deck 5 | 5:30am – 8:30am

Oceanview Café, Deck 14 | 6:00am – 8:30am

Opus & Luminae Restaurants, Deck 3 | 6:30am – 8:00am

Blu Restaurant, Deck 5 | 6:30am – 8:00am

Please note: Room Service will close at 1:00am.

i INFORMATION

CAPTAIN'S CLUB

On behalf of Celebrity Cruises and Captain's Club, we would like to thank you for a wonderful cruise. **Elite, Elite Plus & Zenith are invited to wait for disembarkation in Tuscan Grille on Deck 5 Aft | 6:30am - 9:00am.** SeaPass® Card required.

RETREAT GUESTS

You are invited to wait for disembarkation in the **Michael's Club Lounge on Deck 5 Aft | 6:30am to 9:00am.** SeaPass® Card required.

CONCIERGE CLASS GUESTS

You are invited to wait for disembarkation in the **Opus Restaurant, Deck 4, Starboard side | 6:30am to 9:00am.** SeaPass® Card required.

INDEPENDENT TRAVEL ARRANGEMENTS

We have assigned all independent travellers with a departure time, please wait comfortably in any public lounge. If the time doesn't suit your plans, you do not need to change your numbered tags as the number is for recognition purposes only. We would like to remind you to **disembark before 9:30am.**

GUESTS WITH CELEBRITY TRANSFERS

Guests with arranged transfers with Celebrity Cruises, please **proceed to the Reflection Theater, Deck 5,** at the time allocated to your luggage tag number. All transfers have been arranged according to airlines and flight times. Once your transportation is available, you will be guided to the terminal to retrieve your luggage before boarding your transfer.

SHORE EXCURSIONS

Guests participating must refer to meeting and departure time and the location indicated on the tour ticket. No announcements will be made. A staff will guide you to appropriate transportation.

WHEELCHAIR ASSISTANCE

Guests who require wheelchair assistance during disembarkation, according to Company policy and standing port regulations, ship's personnel can only assist you up to the luggage area of the terminal. If you require further assistance, please **proceed to Sushi on Five, Deck 5 Midship** 15 minutes prior to your assigned departure time.

X SETTLEMENT OF ACCOUNTS

WITH CREDIT CARD VALIDATED AT EMBARKATION

Guests are not required to contact the Guest Relations Desk, as charges have been billed automatically to your credit card company.

WITH CASH:

Guests will receive a note in their stateroom requesting them to settle their account at the Guest Relations Desk, Deck 3, the day prior to disembarkation by 8:00pm. Please note that you may continue using your SeaPass® card during late evening hours, and settle your account again by cash (only in U.S. Dollars) on the morning of disembarkation until 8:00am. Due to end of cruise accounting procedures, all accounts must be closed by 8:00am the morning of your debarkation. Should you have any inquiries after settling your account, please contact the Guest Relations Desk no later than 8:00am the morning of debarkation. After this time we are not able to make any changes in your account.

X IMMIGRATION/CUSTOMS

GOODS BOUGHT OUTSIDE THE EU (DUTY FREE LIMITS):

- Alcohol: 750ml of spirits or strong liqueurs over 22% volume, OR 2L of fortified wine, sparkling wine or other liqueurs.
- Tobacco: 200 cigarettes, OR 100 cigarillos, OR 50 cigars, OR 250g of tobacco.
- Perfume: 60g of Perfume or 250ml of eau de toilette

GOODS BOUGHT INSIDE THE EU FOR YOUR OWN USE (GUIDANCE LEVELS):

Although there are no limits on the amount of alcohol and tobacco you can bring in from EU countries, customs officials are more likely to ask you questions if you have more than:

- Alcohol: 10L of spirits, 20L of fortified wine, sparkling wine or other liqueurs, 90L of still wine, 110L of beer.
- Tobacco: 800 cigarettes, 400 cigarillos, 200 cigars, 1kg of tobacco.

Please remember to keep your proof of purchase for all items.

(For tobacco & alcohol allowances visitors must be 17 years & over)

PROHIBITED ITEMS

Drugs, firearms, ammunition, offensive weapons, obscene material, unlicensed animals may not be brought into the country.

QUARANTINE ON TRANSIT OF FOOD

In accordance with local agricultural regulations, no person shall remove from the vessel or bring aboard, food or animal products of any kind as well as seeds, plants or animals.

GLOBAL BLUE TAX REFUND POINTS

- Rome Fiumicino Airport Terminal 3, Leonardo da Vinci, 00050
- Fiumicino, Piazza di Spagna 29, 00187 Rome

For more detailed information kindly refer to the below website: <http://www.globalblue.com>

BOOK YOUR NEXT VACATION

Complete the form provided and leave it with your stateroom attendant or the Future Cruise Vacations team.

Barcelona, Spain

CELEBRITY

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VACATIONS

Celebrity **X** Cruises