Early Help Offer

Kingsway Primary School, The K.E.Y Nursery



Governor Committee	Safeguarding/Curriculum	Staff Lead:	Mrs B Pascoe
Responsible:	and Outcomes		
Status		Review Cycle	Annual
Last Review	Jan 2022	Next Review Date	Jan 2023

Being a parent or carer is one of the most important jobs there is - it is also one of the hardest. Parents are the key to giving children a happy and stable childhood.

Every family is unique with its own combination of strengths and weaknesses. Any family can get overwhelmed by what seems like endless challenge when it comes to juggling money, school and each other's needs. And sometimes families are disrupted by a change in circumstance such as a mental or physical illness, a job loss, or an addiction. Even "joyful" events such as a wedding or a new job can bring unexpected problems.

1.What is Early Help?

The purpose of early help is to prevent issues and problems becoming serious and harmful to a child or young person, their family and community. When children and families need this extra support, they often need it quickly. Provision of early help support can be at all stages of a child's life: pre-birth, during pregnancy, childhood or adolescence.

2. What does Early Help include?

Support for pupils which includes:

- Promoting good attendance and punctuality.
- Promoting self-esteem and confidence.
- Promoting positive behaviour and positive attitudes to learning.
- Providing individualised support.

Support for families which includes:

- Providing information and signposting to other services in the local area.
- Liaising with a range of external services such as housing and Family Support Workers.

- Assistance in completing paperwork and forms e.g. housing, foodbank vouchers, attendance and support at school and other agency meetings.
- Advice and support in promoting positive behaviour at home.
- Guidance with career and personal development and access to training and workshops in school.

3. Who provides Early Help support in school?

The answer is any member of staff; usually, the class teacher in the first instance as they have most contact with the children. All staff receive safeguarding training to ensure that advice given is in the best interests of keeping children safe. The school telephone number is 01452 881800. Kingsway Primary School Offer of Early Help 2021-22 2 Our Safeguarding Team have all received Level 3 Inter-Agency Training and keep their Safeguarding knowledge up to date through the attendance at local forums, training events and reflective supervision practice.

Our Safeguarding Team is:

Designated Safeguarding Lead (DSL)

Mr L Pajak, Head Teacher

Deputy Designated Safeguarding Leads (DDSL)

Mrs L Smith, Deputy Head teacher

Miss R Clayton, Attendance Officer

Mrs B Pascoe, Pastoral Support

Miss G White, The KEY Nursery

Area of Need	School	The Key
Attendance	Miss R Clayton	
SENDCO	Mrs A Platt	Miss G White
Early Help	Miss R Clayton & Mrs B Pascoe	
Young Carers	Mrs B Pascoe	
First Aid/Medical	Mrs Stevens	Miss G White

Mrs Hayley Haddock is our Early Help Co-ordinator and she provides a close link to resources and support offered through Families First Plus. She is in school frequently and will provide support to staff to enable Early Help provision.

Additional Information

What other professionals and agencies are involved?

The following pages outline the types of Early Help which may be required as well as listing agencies and web-based information all designed to offer support quickly and effectively.

Kingsway Primary School Offer of Early

Hala Habianiahan and Chill C	Clausestanding Familia Information Construction (FIG)
Help Universal source of help for all families in Gloucestershire	Gloucestershire Family Information Service (FIS) advisors give impartial information on childcare, finances, parenting and education. FIS are a useful source of information for parents and professionals. They support families, children and young people aged 0-19 years of age (25 for young people with additional needs) and professionals working with these families. They can help link parents up with other organisations that might be able to help or provide the information themselves e.g. parents could ask them about holiday clubs for your children across Gloucestershire. Contact the FIS by emailing: familyinfo@gloucestershire.gov.uk or telephone: (0800) 542 0202 or (01452) 427362. FIS also have a website which has a wealth of information to support many issues such as childcare and support for children with disabilities. www.glosfamilies.org For information for Children and Young People with Special Education Needs and Disabilities (SEND) go to the SEN and Disability 'Local Offer' website: https://www.glosfamiliesdirectory.org.uk/kb5/gloucs/glosfamilies/advice.page?id=wuqVE7zhde8
Gloucestershire	An informative video which explains the Gloucestershire Graduated
Family	Pathway of support can be viewed from the following link;
Information	http://sendiassglos.org.uk/education/
Service (FIS)	
GSCE (Gloucestershire	https://www.gloucestershire.gov.uk/gscp/
Safeguarding Children's	Important information for parents and professionals across
Partnership)	Gloucestershire in relation to keeping children safe and avenues of
	support including early help options.
Kingsway Primary School	All members of staff are available in a pastoral capacity should parents
universal support for	have any concerns about anything at all. Usually, the child's Class
pupils and families.	Teacher would be the first contact, followed by Phase Leader, SENDCo,
	Deputy Head Teacher or Head Teacher. Staff may not have the answer
	but will try to find a solution or sign post parents or other professionals
	in the right direction. Parents can talk directly with staff or contact the
	school office to arrange an appointment. The school office number is
	001452 881800 Email – admin@kingsway.gloucs.sch.uk Home-School support All of our Early Help is offered in partnership
Home-School support	All of our Early Help is offered in partnership with parents, families,
Tionic school support	guardians and carers.
E-safety	E-safety is a key part of the ongoing (PSHE/SMSC/SRE) curriculum.
,	Helpful websites for teaching staff and parents: -PACE (parents against
	child exploitation) UK <u>www.paceuk.info/</u>
	is a useful website to engage parents with e-safety issues –
	www.thinkuknow.co.uk/parents
	http://educateagainsthate.com
	www.internetmatters.org
	https://ico.org.uk
Kingsway Primary School PSHCE	Kingsway Primary School's curriculum includes PSHE (Personal Social
/ SMSC Curriculum	Health Education), SRE (Sex and Relationships Education) and SMSC
	(Spiritual Moral Social and Cultural). This comprehensive curriculum
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about bullying is an integral part of the curriculum www.ghll.org.uk, www.onyourmindglos.nhs.uk

- A Gloucestershire website which also covers bullying as a topic and where to go for help.

Children or young people with multiple needs (vulnerable) or multiple needs (complex) requiring multi-agency input or assessment.

Within Gloucestershire Early Help Partnership (Co-ordinated by Families First Plus) provide multi-agency support for children and families. A phone call to discuss a possible referral is helpful before making a written referral. Parents must consent to a referral. School actively seek support when appropriate. Referrals go to the Early Help Partnership (representation from Education, health, social care etc. and referring agencies are encouraged to attend. All agencies should view themselves as part of this Early Help Partnership. The referral meeting is a multiagency discussion to decide the best way forward:

Early Help Partnership/Families First Plus:

Gloucester: gloucesterearlyhelp@gloucestershire.gov.uk

Tel: 01452 328076

Cheltenham: cheltenhamearlyhelp@gloucestershire.gov.uk

Tel: 01452 328161

Stroud: stroudearlyhelp@gloucestershire.go.uk

Tel: 01452 328130

Tewkesbury: tewkesburyearlyhelp@gloucestershire.gov.uk

Tel: 01452 328 250

Cotswold: cotswoldearlyhelp@gloucestershire.gov.uk Tel: 01452 328101

FOD: forestofdeanearlyhelp@gloucestershire.gov.uk

Tel: 01452 328048

These teams are made up of the following professionals Early Help Coordinators: Community Social Worker and Family Support Workers. They all work together from one base so they can recognise and respond to local needs and act as a focal point for coordinating support for vulnerable children, young people and their families Support provided includes: Support for school and community based lead professionals working with children and families; Collaboration with social care referrals that do not meet their thresholds, to coordinate support within the community; Work in partnership to support children with special educational needs in school; Advice and guidance from a social work perspective on a 'discussion in principle basis'; Signpost children with disabilities and their families to access activities and meet specific needs; Advice and guidance to lead professionals and the provision of high quality parenting and family support services to families. Youth Support Team (YST): The Youth Support Team provide a range of services for vulnerable young people aged between 11 - 19 (and up to 25 for young people with special needs), including: Youth offending Looked after children Care leaver's support services (for those aged 16+) Early intervention and prevention service for 11 - 19 year olds Support for young people with learning difficulties and/or disabilities Positive activities for young people with disabilities Support with housing and homelessness Help and support to tackle substance misuse problems and other health issues Support into education, training and employment Support for teenage parents – For General Enquiries: T: 01452 426900 E: info.glos@prospects.co.uk

Drug concerns	To make a referral: T: 01452 427923 Gloucestershire Young Carers Offer support and activities for children who act as carers for adults in the home on a referral basis. Tel 01452 733060; www.glosyoungcarers.org.uk www.infobuzz.co.uk/ : Info Buzz provides individual targeted support around drugs and emotional health issues, development of personal and social skills, and information and support around substance misuse. Drugs education is covered in the school curriculum. The Life Education
Fabricated and induced illness (FII)	Bus visits as part of this provision. PSHE/SMSC curriculum safety around medicine, danger of drugs as a preventative measure. http://www.nhs.uk/Conditions/Fabricated-or-induced-illness for information on behaviours and motivation behind FII. Any professionals supporting FII must involve the Balice. Social Services and the professionals are professionals.
	professionals suspecting FII must involve the Police, Social Services and follow the child protection procedures outlined in the safeguarding policy.
Mental health concerns	Where there are concerns about a child's mental health, a member of our Pastoral Team will speak with the child, their parents/carers/guardians and class staff, make observations and suggest class-based intervention initially. Further intervention may follow from our Pastoral Team in the form of group work or 1:1 sessions based on the Thrive Approach or Emotional Literacy Support (ELSA). Following this, a referral can be made to Trailblazers who will provide 1:1 specialist CBT counselling for the child which may include the parent/carer/guardian. Full details of the offer made by the Trailblazers programme can be found at https://www.ghll.org.uk/mental-health/trailblazerprogramme/ Trailblazers offer a Parent Advice Line: 01452 894300 this line operates Monday to Friday 9am – 5pm www.onyourmindglos.nhs.uk – a newly launched website by Gloucestershire as part of the Future in Mind programme. This website is good for young people, parents and professionals 6 in terms of help with mental health issues and where to go for help. Referral to School nurses may be appropriate. Referral to CAHMS (Gloucestershire's mental health services) via your own GP. For children/young people/adults with existing mental health difficulties concerns should be discussed with the existing medical professionals (consultant psychiatrists). In an emergency call 999 or 111. CAHMS Practitioner advice line (for professionals to call) Tel: 01452 894272. Teens in Crisis (TIC+) Offer support, counselling and advice for children aged 8+ who are struggling with social, emotional and mental health needs. Tel 01594 372777 www.ticplus.org.uk
Female genital mutilation (FGM)	https://www.gov.uk/government/publications/national-action-plan-to-tackle-child-abuselinked-to-faith-or-belief - linked-to-faith-or-belief for copy of DfE document 'national action plan to tackle child abuse linked to faith or belief.' Judith Knight; Diocese of Gloucester Head of Safeguarding/faith abuse contact jknight@glosdioc.org.uk For other faith groups contact Gloucestershire LADO.
Child Sexual exploitation (CSE) "CSE is a form of sexual abuse.	CSE screening tool (can be located on the GSCP website): https://www.gloucestershire.gov.uk/gscp/safeguarding-resource-

It occurs where an individual or group takes advantages of an imbalance of power to coerce, manipulate or deceive a child or young person under the age of 18 into sexual activity (a) in exchange for something the victim needs or wants and /or (b) for the financial advantage or increased status of the facilitator. The victim may have been sexually exploited even if the sexual activity appears consensual. Child sexual exploitation does not always involve physical contact; it can also occur through the use of technology." Child sexual exploitation DfE Feb 2017

library/child-exploitationand-missing-children/ This should be completed if CSE suspected. THIS CAN APPLY TO BOYS and GIRLS. Clear information about Warning signs, the screening tool and Gloucestershire's multiagency protocol for safeguarding children at risk of CSE are at https://www.gloucestershire.gov.uk/gscp/safeguarding-resourcelibrary/child-exploitationand-missing-children/ Referrals should be made to Gloucestershire social care and the Gloucestershire Police. Gloucestershire Police CSE Team: The CSE team sits within the Public Protection Bureau Single agency team (Police) All referrals to go to the Central Referral Unit 01242 247999 Further information: National Working Group (Network tackling Child Sexual Exploitation) www.nationalworkinggroup.org and PACE UK (Parents Against Child Sexual Exploitation) www.paceuk.info

Domestic violence

The GSCE (Gloucestershire Safeguarding Children's Executive) have published a Domestic Abuse pathway for educational settings which is on the GSCP website. If a child or young person is suspected of living at home with a domestically abusive parent or if a young person has domestic abuse in their own relationship, then the usual procedures should be followed and a referral made to the MASH (Tel: 01452 426565). The response will vary according to the age of the young person so that the appropriate agencies are involved. Operation Encompass following any domestic abuse incident being reported to the police, the Police will contact one of the Education Researchers within the Gloucestershire MASH, who will then on behalf of the police communicate relevant, necessary and proportionate information to nominated school staff. This will ensure that the school is made aware at the earliest possible opportunity and can subsequently provide support to children in a way that means they feel safe and listened to. Gloucestershire Domestic Abuse Support Service (GDASS) www.gdass.org.uk MARAC Gloucestershire Constabulary: Multi Agency Risk Assessment Conferences (MARACs) prioritise the safety of victims who have been risk assessed at high or very high risk of harm. The MARAC is an integral part of the Specialist Domestic Violence Court Programme, and information will be shared between the MARAC and the Courts, in high and very high-risk cases, as part of the process of risk management.

Gloucestershire Unborn Baby Protocol:

Research indicates that young babies are particularly vulnerable to abuse but that work carried out in the antenatal period can help minimise harm if there is an early assessment, intervention and support. Working Together (2018) specifically identifies the need of the Unborn Child. Professionals should read and act upon the unborn baby protocol if there is suspected domestic violence and a pregnancy. The unborn baby

it's not fair' book. www.freedomcharity.org.uk The Freedom Charity (UK

charity) have a helpline, text facility and app which can be downloaded to help to provide support and protection for victims of abuse, FGM or forced marriage. They can be contacted on 0845 607 0133 or text 4freedom to 88802 or go to the website to download the app from the app page. Gloucestershire Safeguarding Children's Partnership Preventing Radicalisation and Extremism/HATE (PREVENT https://www.gloucestershire.gov.uk/gscp/ There is a GSCE PREVENT referral pathway duty) HM Government PREVENT duty: As of • www.educateagainsthate.com 01/07/2015 duty in the is the government website providing information and practical advice for parents, teachers and schools leaders on protecting children from Counterterrorism and security act 2015 for specified radicalisation and extremism. authorities (including all Gloucestershire Safeguarding Children's Board have published a Gloucestershire Safeguarding PREVENT pathway for professionals to refer to. Children's Partnership • All of teachers have had training in how to spot the signs of https://www.gloucestershire.go radicalization and extremism and when to refer to the Channel panels. v.uk/gscp/ (Online training). There is a GSCE PREVENT • Anti-Terrorist Hotline:0800 789 321 9 schools) to have due regard to the need to prevent people being drawn in to terrorism. If you see referral pathway • is the government website extremist of terrorist content online please report it via: providing information and https://www.gov.uk/report-terrorism/ practical advice for parents, teachers and schools leaders on The 'Advice on the Prevent duty' written by the Department for protecting children from Education explains what governors and staff can do if they have any concerns relating to extremism. The Department for Education has also radicalisation and extremism. Gloucestershire Safeguarding set up a telephone helpline (020 7340 7264) to enable people to raise Children's Board have concerns directly. Concerns can also be raised by email to published a PREVENT pathway counter.extremism@education.gsi.gov.uk Prevention: Kingsway Primary for professionals to refer to. School teach values: democracy, rule of law, and respect for others, All of teachers have had liberty, tolerance of those with different faiths and beliefs. E-safety is an training in how to spot the signs important aspect of the curriculum to keep pupils safe from of radicalization and extremism radicalisation. Pupils need to understand that radicalisation can be a and when to refer to the form of grooming online and understand the notion of propaganda. They Channel panels. (Online need to be taught to be discerning about what they read on the internet training). as the dangers of speaking to strangers online. Kingsway Primary School • Anti-Terrorist Hotline:0800 also seeks to equip parents with the knowledge of how to safeguard their children from radicalisation. 'Let's talk about it' is an excellent website 789 321 9 schools) to have due regard to the need to prevent for parents www.ltai.info While it remains very rare for school age children to become involved in extremist activity to the point of people being drawn into terrorism. If you see extremist committing criminal acts, young people can be exposed to extremist of terrorist content online influences or prejudiced views, including via the internet, from an early please report it via: age. As with other forms of criminality or risk of harm, early intervention https://www.gov.uk/reportis always preferable. Schools, working with other local partners, families terrorism and communities, can help support pupils who may be vulnerable as part of wider safeguarding responsibilities Trafficking Serious crime which must be reported to Gloucestershire LADO and the

> Gloucestershire Police. Trafficking can include a young person being moved across the same street to a different address for the purpose of

Children who run away (missing persons/missing children)

exploitation. It doesn't have to include people, children or young people being moved great distances.

GSCE Missing Children Protocol

https://www.gloucestershire.gov.uk/gscp/safeguardingresourcelibrary/missing-protocol/

Gloucestershire's protocol on partnership working when children and young people run away and go missing from home or care. ASTRA (Gloucestershire): The ASTRA (Alternative Solutions To Running Away) has the primary aim of reducing the incidence of persistent running away across Gloucestershire. The project provides support, advice and information to young people up to eighteen years old who have run away. This might be from a family home, foster home or from a residential unit. ASTRA provides support after the event to enable a young person to address the causes of running away. The ASTRA project offers young people help and the support required in order to find Alternative Solutions To Running Away. Freephone Telephone number: 0800-389-4992 EXCLUSIVELY for young people who have run away and have no money. All other callers are asked to use the 'ordinary' number (tele: 01452 541599).

Anyone concerned that a child is missing education (CME) can make a referral to the Education Entitlement and Inclusion team (EEI) at Gloucestershire County Council. Tel: 01452 426960/427360. Children Missing Education (CME) refers to 'any child of compulsory school age who is not registered at any formally approved education activity e.g. school, alternative provision, elective home education, and has been out of education provision for at least 4 weeks'. CME also includes those children who are missing (family whereabouts unknown), and are usually children who are registered on a school roll / alternative provision. This might be a child who is not at their last known address and either: has not taken up an allocated school place as expected, or has 10 or more days of continuous absence from school without explanation, or left school suddenly and the destination is unknown. It is the responsibility of 10 the Education Entitlement and Inclusion team, on behalf of the Local Authority (LA), to: Collate information on all reported cases of CME of statutory school aged children in Gloucestershire maintained schools, academies, free schools, alternative provision academies and Alternative Provision Schools (APS). The EEI Team will also liaise with partner agencies and other LAs and schools across Britain to track pupils who may be missing education and ensure each child missing education is offered full time education within 2 weeks of the date the LA was informed.

Sending of nude and semi-nude pictures

https://www.childline.org.uk/info-advice/bullving-abuse-safety/onlinemobile-safety/sexting/zipit-app/

(NSPCC website). Gloucestershire Police have a small sexual exploitation team. Prevention: 'So you got naked online' (sexting information leaflet produced for pupils by South-West Grid for Learning) can be included in the curriculum. Also, can be shared with parents. Pupils can be informed that sexting is illegal, but the police have stated that young people should be treated as victims in the first place and not usually face prosecution. The police's priority is those who profit from sexual images of young people, not the victims.

Other sources of help & information in Gloucestershire: Gloucestershire MAPPA (Multi-Agency Public Protection Arrangements) are a set of arrangements to manage the risk posed by the most serious sexual & violent offenders (MAPPA-eligible offenders) under the provisions of sections 325 to 327B of the Criminal Justice Act 2003. They should be contacted without delay if there is any concern is reported about a serious sexual or violent offender. (Contact—Gloucestershire Constabulary — Tel: 101)

This Policy should be read in conjunction with other school policies – especially

- Behaviour
- Anti-Bullying and Anti-hate
- Safeguarding (including Child Protection, Safer Recruitment)
- Positive Handling (including use of reasonable force) policy
- SEND Policy and SEND information report
- Health & Safety
- Curriculum areas: Personal, Social, Health and Economic education; Relationships, Health and Sex Education; Computing
- Online safety Policy
- Complaints
- Acceptable Users Policy (AUP)
- Attendance

Jan 2023 - Updated hyperlinks and technical accuracy following S175 audit