# Website Terms of Use

**Terms and Conditions**

Last updated: 1 January 2026

## 1. Who we are

1.1 This website is operated by Jet Assist Limited ("Jet Assist", "we", "us"), a company registered in Northern Ireland, company number NI676523. Registered office: 7–13 Boucher Road, Belfast BT12 6HR. VAT number GB382175782.

1.2 Jet Assist Limited operates both of our FBOs: at Belfast International Airport (EGAA), 20 Seacash Road, Aldergrove, Antrim BT29 4DL, and at George Best Belfast City Airport (EGAC), Belfast BT3 9JH. "Jet Assist" is the trading name of Jet Assist Limited.

1.3 Contact: ops@jetassist.co.uk (Belfast International), belfastcityops@jetassist.co.uk (Belfast City), charter@jetassist.co.uk (charter).

## 2. These terms

2.1 These terms apply to your use of this website and to enquiries, quote requests and mailing list subscriptions made through it.

2.2 Handling, hangarage, fuel and charter services are supplied under our Conditions of Business at jetassist.co.uk/conditions-of-business.pdf, which apply once we confirm a service in writing. If anything in these website terms conflicts with the Conditions of Business, the Conditions of Business prevail.

2.3 How we use personal data is set out in our Privacy Policy at jetassist.co.uk/privacy-policy/.

## 3. Enquiries and quotes

3.1 Prices, availability, aircraft details and other information on this website, or in automated replies, are for guidance only. They are not an offer capable of acceptance.

3.2 Submitting a form does not confirm handling, parking, hangarage, fuel, an aircraft or a flight. A service is confirmed only when we confirm it in writing.

3.3 Airport opening hours, prior permission, slots, customs and immigration are controlled by the airport and government authorities, not by us.

## 4. Fuel prices and mailing list

4.1 Fuel prices on this website and in our mailing list are indicative, exclude VAT unless stated, and may change without notice. The price charged is the price confirmed at the time of uplift.

4.2 Mailing list prices are provided for your own flight planning. Please do not republish them.

4.3 You can unsubscribe at any time using the link in each email or by contacting us.

## 5. Use of this website

5.1 Content on this website, including text, photographs and logos, belongs to Jet Assist Limited or its licensors. You may view and print it for your own use but may not copy, scrape or republish it for commercial purposes without our written permission.

5.2 You must not misuse the website, attempt to gain unauthorised access to it, or introduce malicious code.

5.3 Links to other websites are provided for convenience. We are not responsible for their content.

## 6. Our responsibility

6.1 We take care to keep this website accurate, but operational information can change quickly. Crews and operators must rely on official NOTAMs, the UK AIP and confirmation from our operations team, not on this website.

6.2 We are not liable for loss arising from reliance on general information on this website, or for loss of profit, business or data.

6.3 Nothing in these terms limits or excludes liability for death or personal injury caused by negligence, for fraud, or for anything else that cannot be limited or excluded by law. If you are a consumer, your statutory rights are not affected.

## 7. Changes

We may update these terms. The version on this page when you use the website applies.

## 8. Law

These terms are governed by the law of Northern Ireland, and the courts of Northern Ireland have jurisdiction. If you are a consumer living elsewhere in the UK, you may also bring proceedings in the courts where you live.