

Janus Global Operations Somalia FZC

Our mission is our clients' success in achieving their objectives safely in Somalia

We operate lawfully with an emphasis on social responsibility. Our ethos is based on our core principles of humanity, neutrality, and impartiality, in our approach to safeguarding people, assets, and reputations. Operating in the unstable context of Somalia, we have since 2013, protected clients by leveraging the security risk management framework of Acceptance, Protection, and Deterrence.

Our seasoned international staff have a thorough working knowledge of Somalia, the people, their culture, and customs. Their years of experience operating in high risk, expeditionary environments with clients, has honed their ability to anticipate, predict, observe risks, and rapidly implement solutions assuring our clients' safety and wellbeing.

Ease of doing business

We measure the flow of value to our clients through key performance indicators, gauging our clients experience, and the ease of doing business with us.

We never standstill, as our client feedback program drives sustainable improvement, reshaping our service offerings to meet individual needs. We handpick our employees for their expertise, knowledge, and customer service skills, who are genuinely friendly and care about our clients.

We focus our attention on delivering consistent, great quality services by working closely with all our clients to meet their project objectives and requirements. Our ultimate loyalty is to our clients. We work hard on satisfying beyond expectations and look to achieve long lasting relationships.

Our methodology

Extensive groundwork in liaising with local communities in Mogadishu and remote areas in Somalia, provides insight and logistic support to operate safely. Our established network of community interlocutors and information sources, provide that vital social buffer zone, to mitigate risk and support our operations in areas where there is insufficient infrastructure and public services.

WHAT MAKES US DIFFERENT?

- Janus is licensed to operate throughout Somalia
- Delivered 13,640 protective mobile missions
- Protective mobile mission teams completed a total of 817,014 kilometres
- ISO 18788:2015, ISO 9001:2015 ANSI/ASIS PSC.1-2012 certified
- Mogadishu operations centre supports client missions around the clock throughout Somalia
- Risk and intelligence analysis provides clients with up to the minute peace of mind
- Since 2014 Janus has conducted mobile missions in Mogadishu at night
- Supported clients in over 290 missions to 14 locations throughout Somalia

We constantly strive for operational excellence through:

- Rigorous mission planning processes supporting project start up, incident management, and evacuation
- Thorough risk assessment of our clients' activities ensures a balanced risk commensurate approach
- Ground truth risk analysis based on information from our countrywide network of local contacts
- We work with the full collaboration of local authorities, communities, and international agencies
- Meet and greet at your point of entry with seamless secure journey management throughout Somalia
- Establishing satellite communications with tracking and emergency alert services
- The ability to deliver immediate emergency Advanced Life Support medical care
- Around the clock support from our Operations and Mission Support Centre

Our services

Mobile solutions

Travel safety

Market Entry

Risk Consulting

Training

Total support

In-house support

Office and residential security

Secure journey management

Countrywide remote area mission management

Project startup assistance and sustainment

Risk analysis and information services

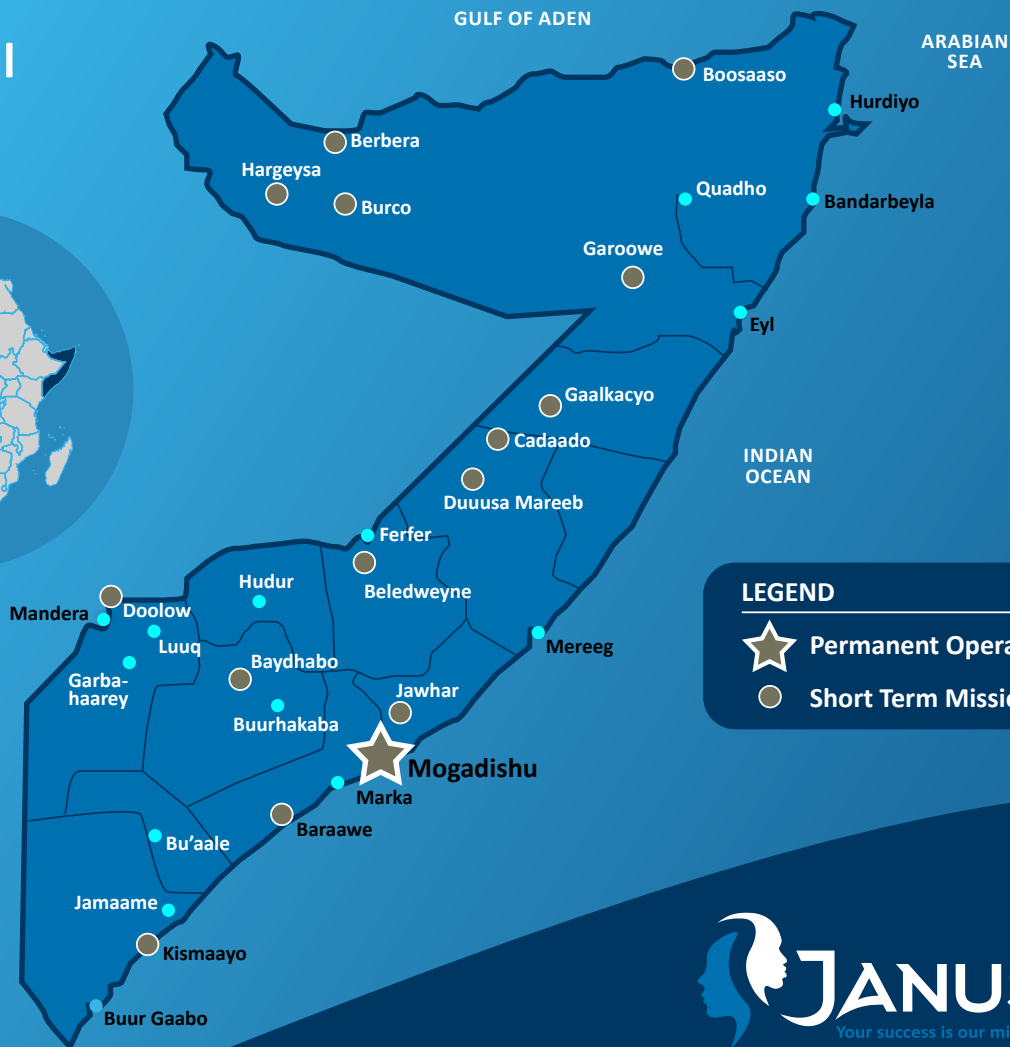
Hostile Environment Awareness Training

Operations and client mission support centre

Embedded security managers

Armed static guarding

Operational Footprint



LEGEND

- ★ Permanent Operations
- Short Term Missions

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		ISO 9001:2015 Quality Management OMS/02/2023/001		ISO 18788:2015 Security Operations Management SMS/02/2023/001	
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