

Fundamental Rights Dialogue, hereinafter “the Event”; taking place on 23 February 2021 in a virtual setting

The European Union Agency for Fundamental Rights (FRA or Agency) processes the personal data of a natural person in compliance with Regulation 2018/1725 on the protection of natural persons with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data, and repealing Regulation (EC) No 45/2001 and Decision No 1247/2002/EC.

This privacy notice explains FRA’s policies and practices regarding its collection and use of your personal data, and sets forth your privacy rights. We recognise that information privacy is an ongoing responsibility, and we will update this notice where necessary.

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1. Why do we collect personal data?

FRA is responsible for the overall organisation of the event, the communication with the speakers and participants before and after the end of the event, as well as communication and promotion of the event.

The purpose of the processing of your personal data is handling registration and attendance, identify and invite plenary speakers and discussants, reporting on the event, as well as event follow-up actions, such as sharing presentations among participants and feedback collection. It includes, in particular, lists and mailing lists for contacts, invitations, participants, reports, minutes, distribution of reports/minutes, feedback on reports, meeting follow-up, photographs/pictures, presentations, audio and/or video recording of speakers and participants, news and publications.

2. What kind of personal data does the Agency collect?

We will collect only the following general personal data necessary for the processing operation described above.

- For **participation to the dialogue (“Dialogue”)**, registration will be optional. During the registration, data collected will be name, surname, age range and email address (required), and role, organisation, country and interests (optional).
- For **speakers and discussants** during the dialogue and 1minute videos, data collected will include personal details (name, surname, country of origin (optional)), contact details (email address, affiliated organisation) based with their prior consent.

Dialogue: Please note that for the Dialogue inweb conference setting, there are audio and/or video recordings taken during the event based on the prior consent of the speakers. Participants engaging in the broadcast will be able to actively engage via audio and/or video in this web conference via the virtual meeting in ‘KUDO’. Participants engaging via submitting questions, will be able to engage via the engagement tool ‘Slido’. The Dialogue will also be published as a livestream via a private webplayer on fra.mci-events.eu, and also broadcasted on YouTube Live and Facebook Live. It will be available as ‘video on demand’ (hereinafter” VOD”) after the event on these different platforms. Recorded chat messages on the platforms YouTube and Facebook will remain available on the VOD functionality. (See [YouTube terms and conditions](#) and [Google privacy notice](#); See [Facebook privacy notice](#)).

YouTube Chat & Comments: Those who want to engage with the Chat (Live) functionality, should be aware that using the YouTube live chat whilst being logged in with a regular Gmail account, will mean that the user’s real name will be shown. This can be changed in the display settings of your account ([direct link](#)).

Facebook Live Chat & Comments/Reactions: Those who want to engage with the Chat (Live) functionality, should be aware that using the Facebook live will mean that your profile will be shown.

3. How do we collect your personal data?

Personal data will be collected through the following means:

- During the registration process to the public dialogue. Please note that registration to the Dialogue will be optional.
- The collection of registration data and email campaigns will be managed via the software **Aventri**. The system uses essential cookies and cookies to improve your website experience and to generate anonymous, aggregate user statistics. Aventri does not do anything with the data apart from storing it for the Contractor (MCI Benelux S.A). Event reminder emails and a post-event follow up email will be sent through Aventri ([cookie policy](#)). The only cookies that will be collected during the registration process for this event are:
 - **PHPSESSID**: Retains session state of a user activity (1st Party – Session Cookie)
 - **Regtoken**: To track cookie consent of all essential cookies (1st Party – Session Cookie)
 - **selectedlanguage**: Track chosen Language (1st Party – Expires in 1 day)
 - **cookieconsent_status**: Track cookie consent of essential cookies (1st Party – Expires in 12 months)

Neither of these cookies can read or access other cookies or any data from a user's hard drive. Further, neither of these cookies alone will personally identify a user; however, a cookie will recognize a user's individual web browser or device through an IP Address, browser version, operating system and other information.

- During the Dialogue, there will be two ways to connect:
 - Registered participants will connect to a webpage where they will be able to watch the broadcasted Dialogue, and are able to engage with the Speakers via the engagement tool 'Slido' ([Privacy Policy](#)). When connecting to Slido, participants will be requested to submit their First and Last Name. Those opting in to engage will need to adhere to the Slido [acceptable use policy](#).
 - Participants who wish to take part in the live Dialogue, will be able to request to take the floor via submitting their request and question/topic via 'Slido'. If selected, the participant will be invited to connect to the web conference system 'KUDO' ([privacy policy](#)). The servers of the KUDO platform used are hosted in the EU. Participants who agree to participate in the Dialogue by taking the floor, understand and give their consent to be recorded and broadcasted live.
- Participants can also choose to watch via the YouTube Live stream, or the Facebook Live stream. The participants' comments and feedback in the chat during the Dialogue will be enabled. By using the live chat and/or comments functionalities, the users agrees with the [YouTube terms and conditions](#), and/or the [Facebook terms and conditions](#). The use of the chat/comments tool remains fully optional.
- The virtual event website is hosted via the web servers of one.com ([cookie policy](#)). The website uses three first-party session cookies and one first-party cookie which expires after 24 hours. The website analytics that will be collected will be done via Fathom, which anonymizes visitors through complex hashes. Fathom does not use cookies ([data policy](#)). Anonymised information on participation will be

collected allowing solely FRA to internally make an evaluation of the live streamed event and visits to the event website (e.g. number of persons, country location, duration).

4. Who is responsible for processing your personal data?

The Agency is the legal entity responsible for the processing of your personal data and determines the objective of this processing activity. The Head of Communication and Events department is responsible for this processing operation.

5. Which is the legal basis for this processing operation?

The processing operations on personal data linked to the organization, management, follow – up and promotion of the event is necessary for the management and functioning of the Agency. FRA is tasked with promoting dialogue with civil society under Article 4(1)(h) of its founding regulation (EC) 168/2007. Therefore, the processing is lawful under Article 5(a) of the Regulation (EU) No 2018/1725

In addition, since the participation in the virtual event is not mandatory, the processing of the personal data is also in accordance with Article 5(d) of Regulation (EU) No 2018/1725.

6. Who can see your data?

Access to your data is granted to authorised staff of FRA and service providers bound by confidentiality clauses, involved in the organisation of the event, without prejudice to a possible transmission to the bodies in charge of a monitoring or inspection task in accordance with Union legislation.

Neither FRA nor its service providers share personal data with third parties for direct marketing.

All participants:

- **Aventri** does not do anything with the data apart from storing it for the Contractor. The Aventri servers used are based in the EU and all data is kept within the EU. Aventri will be used to collect the registrations, to manage the participants' registration data and to send registration confirmation and follow-up emails.
- **Email** sent to and by the Contractor via eu-fra-events@mci-group.com will be sent via Outlook for Business.
- **Those using Slido: Slido** will collect your first name, last name and and keep data on what type of device you are using, and your IP address.
- **Those joining via KUDO: KUDO** will collect your email address, first name, last name, or screen name and keep data on what type of device you are using, and your IP address.
- **Those joining via YouTube Live: YouTube** will have access to the viewing information of those who connect to the stream while being logged into a Google account.
- **Those joining via Facebook Live: Facebook** will have access to the viewing information of those who connect to the stream while being logged into a Google account.

Speakers, discussants and 1 minute-videos:

- For visibility purposes, personal data of speakers and discussants (pictures, video or audio recording) are diffused to a wider public (intranet or Internet). Personal data of speakers and discussants at the event (pictures, video/voice recordings) may be published or web streamed on the internet and intranet site of FRA, and their social media accounts. Your consent will be collected before recording you using a dedicated consent form. If you do not agree with your image or voice being recorded and published, please contact FRA at the e-mail address specified below.

7. Do we share your data with other organisations?

Personal data is processed by FRA and MCI Benelux S.A., which supports the registration and the logistics of the organisation of the virtual event through a framework contract with DG SCIC and a specific contract with FRA.

8. Do we intend to transfer your personal data to Third Countries/International Organizations

No.

The virtual video booth platform is provided by Video Booth Systems Limited whose registered office is in the UK. Please note that on the basis of the EU-UK Trade and Cooperation Agreement (Article FINPROV.10A) “for the duration of the specified period, transmission of personal data from the Union to the United Kingdom shall not be considered as transfer to a third country under Union law.”

9. When we will start the processing operation?

We will start the processing operation on 29 January 2021.

10. How long do we keep your data?

Personal data will be kept after the Event to ensure implementing necessary follow up activities with regard to the purpose(s) of the processing of personal data as well as for its related management. Data necessary for logistics purposes (reimbursement of expenses, transport, etc.) are kept according to the rules set in the Regulation (EU, Euratom) 2018/1046. Personal data related to registration and participation will be retained by FRA for a maximum of one year after the end of the event, that is 23 February 2022.

Photos, audio and video recordings are stored in FRA Communication and events Unit drive for three years. Within this time, the files to be used for communication purposes and/or be archived for historical purposes shall be selected. The remaining files shall be deleted.

Information concerning the event on the FRA corporate website will be retained for 10 years.

11. How can you control your data?

Under Regulation 2018/1725, you have rights we need to make you aware of. The rights available to you depend on our reason for processing your information. You are not required to pay any charges for exercising your rights except in cases where the requests are manifestly unfounded or excessive, in particular because of their repetitive character.

We will reply to your request without undue delay and in any event within one month of receipt of the request. That period may be extended by two further months where necessary, taking into account the complexity and number of the requests.

You can exercise your rights described below by sending an email request to event@fra.europa.eu.

11.1. How valuable is your consent for us?

Only the recording of the speakers will be subject to their prior consent. You have the right to withdraw your consent at any time, and we will delete your data or restrict its processing. All processing operations up until the withdrawal of consent will still be lawful.

11.2. Your data protection rights

a. Can you access your data?

You have the right to receive information on whether we process your personal data or not, the purposes of the processing, the categories of personal data concerned, any recipients to whom the personal data have been disclosed and their storage period. Furthermore, you can have access to such data, as well as obtain copies of your data undergoing processing.

b. Can you modify your data?

You have the right to ask us to rectify your data you think is inaccurate or incomplete at any time.

c. Can you restrict us from processing your data?

You have the right to block the processing of your personal data when you contest the accuracy of your personal data or when the Agency no longer needs the data for completing its tasks. You can also block the processing activity when the operation is unlawful, and you oppose to the erasure of the data.

d. Can you delete your data?

You have the right to ask us to delete your data when the personal data are no longer necessary for the purposes for which they were collected, when you have withdrawn your consent or when the processing activity is unlawful. In certain occasions we will have to erase your data in order to comply with a legal obligation to which we are subject.

We will notify to each recipient to whom your personal data have been disclosed of any rectification or erasure of personal data or restriction of processing carried out in accordance with the above rights unless this proves impossible or involves disproportionate effort from our side.

e. Can you request the transfer of your data to a third party?

This only applies to information you have given us. You have the right to ask that we transfer the information you gave us from one organisation to another, or give it to you. The right only applies if we are processing information based on your consent or for the performance of a contract or for entering into a contract and the processing is automated.

f. Do you have the right to object?

Yes, you have the right to object when you have legitimate reasons relating to your particular situation. Moreover, you will be informed before your information is disclosed for the first time to third parties, or before it is used on their behalf, for direct marketing purposes.

g. Do we do automated decision making, including profiling?

Your personal data will not be used for an automated decision-making including profiling.

12. What security measures are taken to safeguard your personal data?

The Agency has several security controls in place to protect your personal data from unauthorised access, use or disclosure. We keep your data stored on our internal servers with limited access to a specified audience only.

13. What can you do in the event of a problem?

a) The first step is to notify the Agency by sending an email to event@fra.europa.eu and ask us to take action.

b) The second step, if you obtain no reply from us or if you are not satisfied with it, contact our Data Protection Officer (DPO) at dpo@fra.europa.eu.

c) At any time you can lodge a complaint with the EDPS at <http://www.edps.europa.eu>, who will examine your request and adopt the necessary measures.

14. How do we update our privacy notice?

We keep our privacy notice under regular review to make sure it is up to date and accurate.

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