

2021/2022 Season and Covid-19

Since the COVID-19 Pandemic reared its ugly head nearly 2 years ago, we are now living in a new kind of normal. Last year tourism in the area was hit pretty hard, but this year brings more promise with the rollout of vaccinations and easing of travel restrictions globally. In light of the pandemic, we as a tour operator have had to adapt how we would normally operate during the winter period but our number one priority has, and always will be, ensuring that both staff and clients are kept happy, safe, and healthy.

We will, however, of course be implementing new operating standards, adhering to official guidance, and will be encouraging anyone who joins us on a tour this season to do the same and be considerate of others around them. Whilst there are few official enforcements in the area currently with regards to COVID-19, we are adopting the attitude that you have to do what is best for you and what you feel comfortable with, but also be mindful and respectful of other people's concerns and their wishes with regards to their own personal safety.

Here is what we'll be doing this season to help safeguard both our clients and our staff during any of our tours this season:

- o **Any clients wishing to join us on a tour this season must be fully vaccinated**

This refers to the base doses for whichever vaccine it is that you have received. If you are fortunate enough to have already received your booster, great! However, since not everyone is yet able to have access to booster shots (ourselves here in Mexico included), we do not require these as a must.

- o **We ask that all clients wear masks on our tours when interacting with the group as a whole**

During activities when the group is all together (e.g. on the bus or during a workshop demonstration), we ask that everyone wears a facemask. We understand however that on tours there will be groups of friends who interact together usually without masks (in bubbles), so we do not enforce mask wearing during free time.

- o **The maximum number of people on all multi-day trips will be reduced**

Typically on our tours we take up to 36 people in a full sized 51 seater bus, however this year our maximum numbers will be reduced to between 20 and 30 people, depending on the tour.

- o **All vehicles used will be thoroughly sanitised**

Vehicles will be sanitized at the beginning of each day, if not in between each journey when possible.

- o **All drivers, local guides, and members of staff will wear masks for the duration of your tour**

Except during mealtimes.

- o **Hand sanitizer, additional face masks, and water will be available throughout your tour**

As always, we will also still be offering tours for smaller groups and private groups, so please do get in touch if you are interested in us helping organise a trip for just you and your friends. Our smaller group tours and private tours offer great flexibility and customisation, making it the trip you want to do. With COVID concerns also at the forefront of many people's minds this season, these smaller group tours can help alleviate some of the worry of travelling in larger groups and with people that you don't necessarily know.

If you have any questions about any of our tours, offered services, or require further information on our operation standards during the pandemic, please do not hesitate to contact us either via our website, e-mail, or through social media.