

1•VIEW

Oneview: Email server

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1 Introduction

OneView can send e-mail notifications based on the status that you see on the dashboard. For that to work a mail gateway has to be set up, and the “user” has to be enabled for receiving Email notifications. To set up the OneView email service a user role as “**System**” is required.

Section 1 describes the setting up of the email server and section 2 describes the setting up of users.

1.1 Setup email server

Press the “**System**” tap and then the “**Email server**” tab to enter the “**Email server setup**” page.

The screenshot shows the 'Email Server Setup' page in the OneView System. The page has a navigation menu on the left with options: About, Users, Properties, Sharing, Email Server, and SMS Gateway. The main content area is titled 'Email Server Setup' and includes a sub-header 'Configure email server information and user credentials for sending email notifications from OneView.' Below this, there are four input fields: 'Server Type' (a dropdown menu with 'Google mail server' selected), 'Timeout' (a dropdown menu with 'Google mail server' selected), 'Username' (a text field containing 'Office 365'), and 'Password' (a masked text field with dots). The top navigation bar includes links for Logout, Dashboard, Domain Report, Source Report, Activity List, Detailed List, SLA Reports, Administration, Extenders, System, and My Profile.

Now select the “**Server type**” for the email service to set up. You can choose from the following server types:

- General SMTP server
- Google mail server
- Office 365

1.2 General SMTP server

The SMTP server is a general mail server set up to connect to any mail server that support SMTP. All fields are mandatory.

The screenshot shows the 'Email Server Setup' configuration page in the OneView System. The page has a navigation menu on the left and a main content area. The main content area is titled 'Email Server Setup' and contains the following fields and options:

- Server Type:** General SMTP server (dropdown menu)
- SMTP Host:** smtp.mycompany.com (text input)
- SMTP Port:** 25 (text input), with checkboxes for SSL and TLS.
- Timeout:** 5000 ms (text input)
- Username:** (text input)
- Password:** (text input)
- From Email:** oneview@mycompany.com (text input)
- Options:** Enabled (checkbox), Debug (checkbox)

Below the 'Email Server Setup' section is an 'Email Test' section with the following fields and options:

- Email Address:** (text input)
- Email Text:** (text input)
- Test:** (button)

1.2.1 Email setup

This section is used to set up information on the email that will be used for email notifications.

SMTP host: State the host name of the email server.

SMTP port: State the port that is used for outgoing mail at the server - 25 is the default port number.

SSL / TLS: If SSL / TLS are used check these according to security policy.

Timeout: State the timeout value for connecting to mail server.

Username: State the username for the sending account.

Password: State the password for sending account.

From email: This is the email address that will be in the from field at the send mail.

Enabled: Enabled should be checked when activating the email service.

1.2.2 Email test

This part is used for testing the settings in the first section and verifying that an email is sent from OneView to the correct email.

Email address: Email address where the test mail should be send.

Email text: text string that should be send in the test mail.

If the mail service is set up correct and a test mail is send without errors, a mail containing the following text should be received.

Congratulations! The test was successful.

**This email was requested by user 'XXX'
and send to 'XXX@monsalta.dk'.**

**Sent from OneView at Monsalta OneView
Test Server.**

Sent at 2016-02-01 10:56:45.

1.3 Server specific types

This server type is used if a specific type of email service is preferred like Office 365

Logout | Dashboard | Domain Report | Source Report | Activity List | Detailed List | SLA Reports | Administration | Extenders | System | My Profile

1•VIEW System

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Email Server Setup

Configure email server information and user credentials for sending email notifications from OneView.

Server Type: Office 365
Timeout: 5000 ms
Username:
Password:
From Email: oneview@mycompany.com
Options: Enabled Debug

Save

Email Test

Send a test email using the values below.

Email Address:
Email Text:

Test

1.3.1 Email setup

This section is used to set up information on the email that will be used for email notifications.

Timeout: State the timeout value for connecting to mail server.

Username: State the username for the sending account.

Password: State the password for sending account.

From email: This is the email address that will be in the from field at the send mail.

Enabled: Enabled should be checked when activating the email service.

1.3.2 Email test

This part is used for testing the settings in the first section and verifying that an email is sent from OneView to the correct email.

Email address: Email address where the test mail should be send.

Email text: text string that should be send in the test mail.

Congratulations! The test was successful.

**This email was requested by user 'XXX'
and send to 'XXX@monsalta.dk'.**

**Sent from OneView at Monsalta OneView
Test Server.
Sent at 2016-02-01 10:56:45.**

2 User setup

After setup email service, users has to be enabled for receiving email notifications if the specific user should receive these.

Go to **“System”** -> **“Users”** and edit the user and check the **“Email”** box at the **“Notifications”** tab and save, The user is now ready for receiving notifications.

Logout | Dashboard | Domain Report | Source Report | Activity List | Detailed List | SLA Reports | Administration | Extenders | System | My Profile

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Edit User

User Name	oneview
Full Name	<input type="text" value="Name"/>
User Role	<input type="text" value="User"/>
Mobile Number	<input type="text" value="4512345647"/>
Email Address	<input type="text" value="oneview@mycompany"/>
Email Format	<input type="text" value="HTML"/>
Notifications	<input checked="" type="checkbox"/> Email <input type="checkbox"/> SMS
Login Enabled	<input checked="" type="checkbox"/>