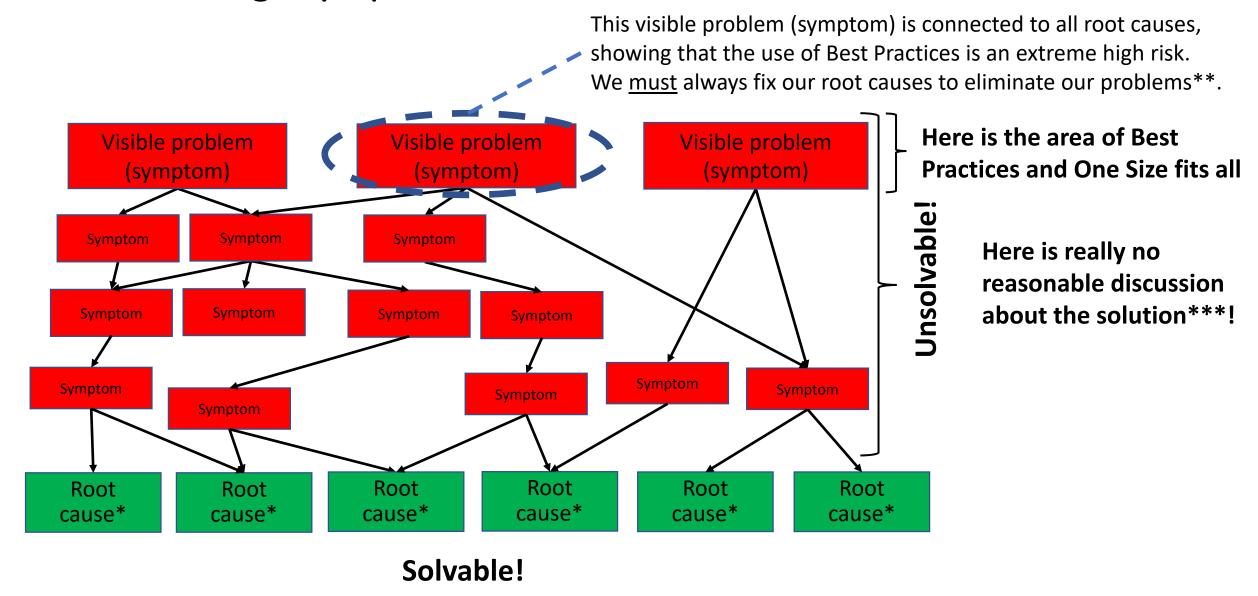
## Problem-solving - symptoms and root causes





\*non-fulfilled (negated) principles

\*\*Ackoff's Dissolution of Problems

\*\*\*but, there can also be consequences to take care of, for example burned-out people