

• If we still trying to solve effects we are only unobjective (a.k.a. sub-optimization⁶⁾)

Root cause (built-in to our way of working)

• We simply need to find and solve our built-in root cause(s) <u>and</u> already at the early indications

Effect - seen in the organization (early indication of built-in root causes) Effect - product problems (late indication of built-in root causes)

1) i.e., sub-optimzation, e.g., by updating, or adding more processes to the existing development process 2) i.e., sub-optimzation, e.g., trying to solve global root causes by local bug fixing 3) Nothing wrong with Continuous Improvement in the right setting 4) put the effects into Clear, Complicated or Complex context 5) too late indicators as well 6) a.k.a antisystemic