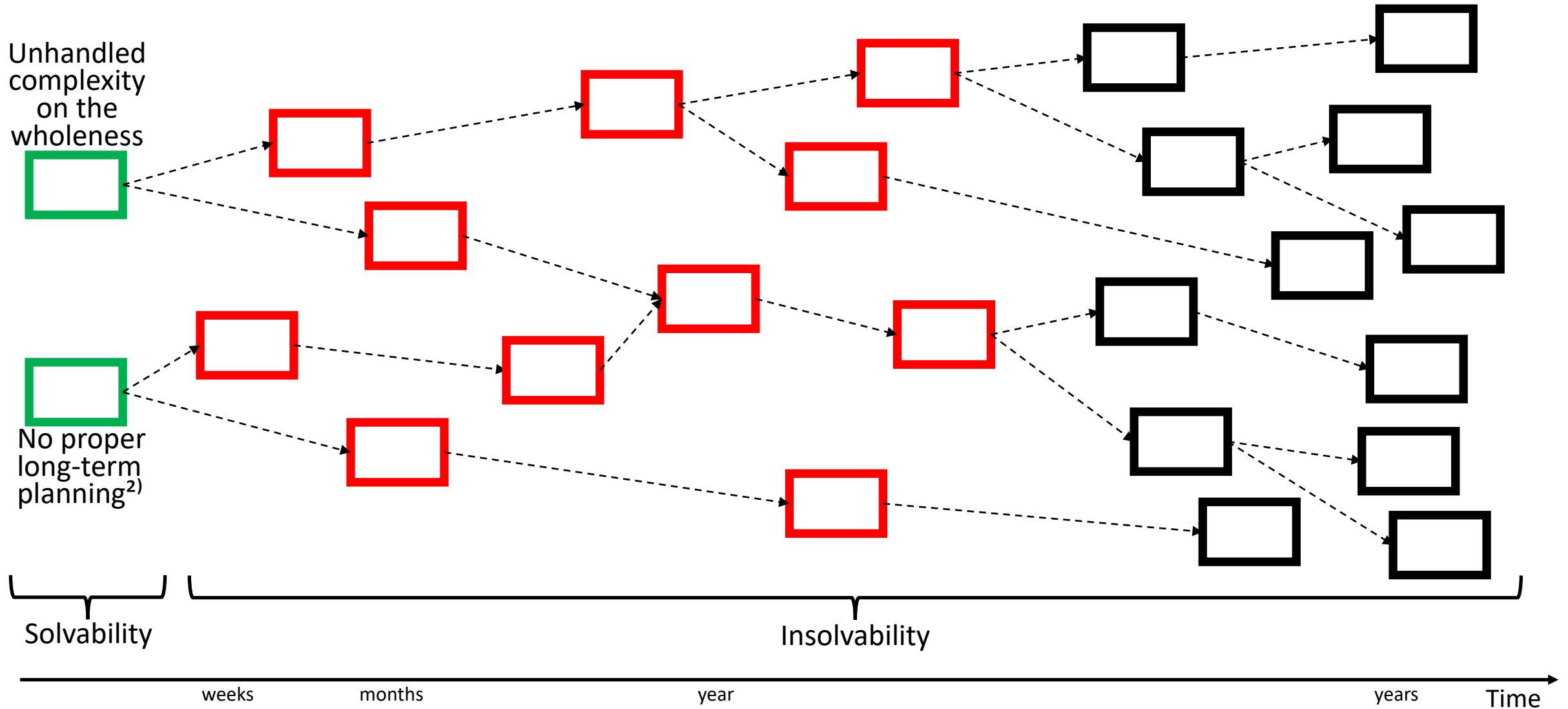


Built-in root causes¹⁾ are always domain independent



□ Root cause³⁾ (built-in to our way of working) □ Effect³⁾ - seen in the organization (early indication of built-in root causes) □ Effect³⁾ - product problems (late indication of built-in root causes)

1) clearly distinguished from other root cause(s), where SPPA will help us clear this out 2) Variability to be handled 3) Contextual⁴⁾ = domain independent = different organizations, same effects. No domain in sight.

4) Interesting key insight: axioms for context are from natural science, so by fulfilling these axioms we will avoid that our way of working itself generates social science issues (otherwise it always will!). © 2024 TSCS AB