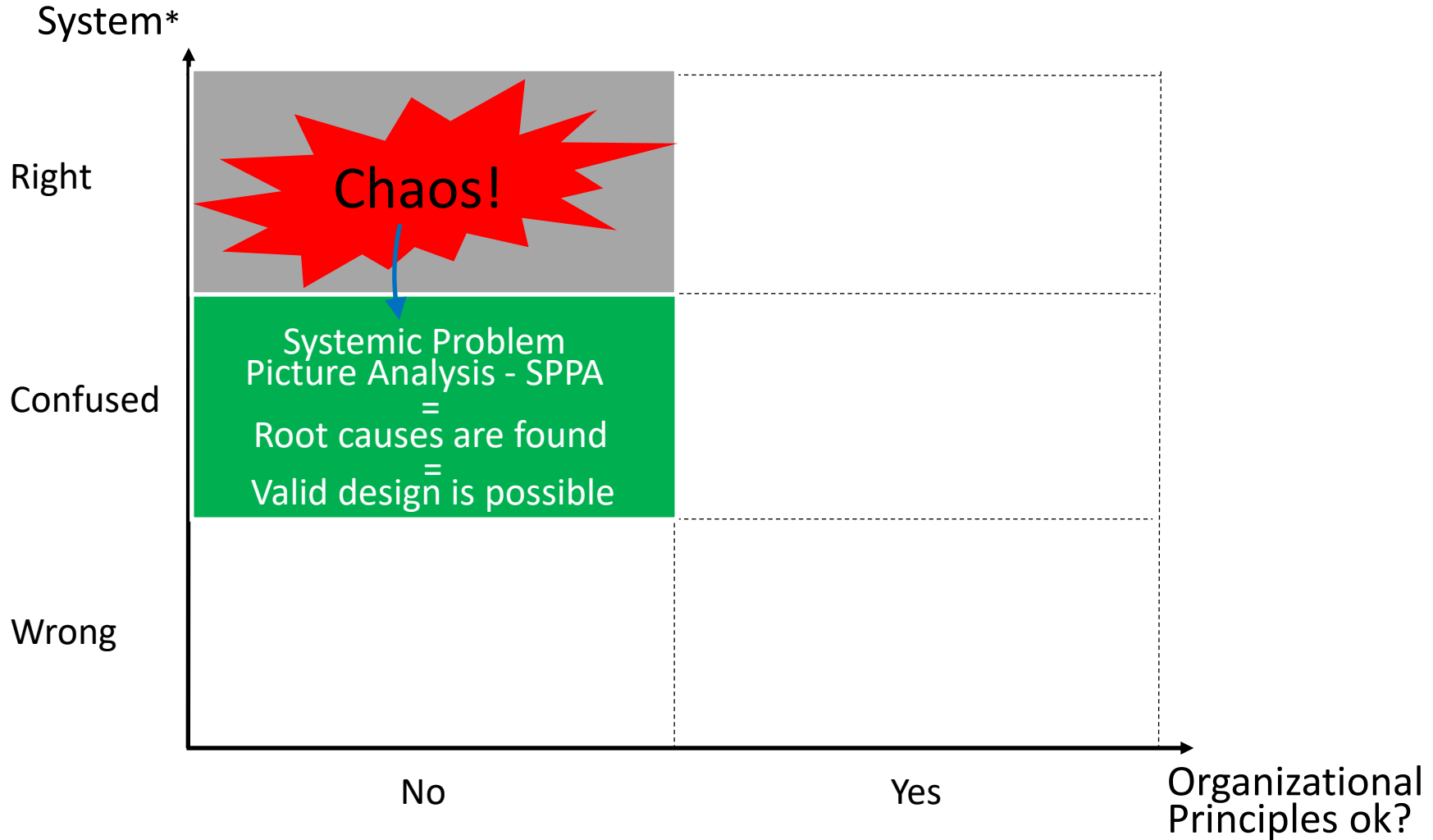


Analysis with SPPA



- Success
- Not valid
- Chaos

⇒ SPPA – Systemic Problem Picture Analysis
⇒ The root causes are found