

Whitley Bay Football Club Match Day Covid-19 Action Plan & Guidance

Date: 30/09/2020 (Version 5)

Area Scenario Action Plan & guidance	
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Entry to the ground	With Spectators	 Access will be via the turnstiles on Rink Way. The turnstiles will open approximately 2 hours before kick-off for first team games and an hour before kick-off for reserve team games. As queues are likely to form for first team games, we would ask you to arrive in good time for the start of the game. Queueing is likely. Queues will be managed by a volunteer. Signage asking people to adhere to safe social distancing will be displayed. The gatekeepers will be wearing PPE. Social distancing should be maintained as much as possible by those entering. In line with current government guidance all entrants will need to provide their names and contact details as they enter the ground. The NHS Covid-19 QR code will be on display. Those not able to use it will need to give their names and contact details. Track and trace information will be securely stored and if not required for official tracking purposes they will be destroyed after 21 days. At the current time entry to the ground for first team games will be on a ticket only basis, currently 150 spectators only. Entrants to all games are asked to use the NHS Covid-19 App or give their name and contact details on entry. For reserve team games cash will be accepted at the gate as normal. All entrants will be asked to hand sanitise on entry. Programmes are being sold from the programme hut.
Ticketing	With Spectators	 At the current time entry to the ground for first team games will be on a ticket only basis, currently 150 spectators only. Entrants to all games are asked to use the NHS Covid-19 App or give their name and contact details on entry. Cash will be accepted at the gate as normal for reserve team games. Season tickets give improved value for money and are available for purchase via the following link http://whitleybayfc.com/2020/08/season-ticket-rewards-scheme/

Travel and Parking	With spectators	 All players and other club officials should follow best practice for travel, arriving using their own personal car or by other means if viable such as walking or bike. People from a household or support bubble can travel together in a vehicle. Players travelling by car with others outside their household or social bubble should only be done be a last resort and after consulting with management regarding alternatives or how to minimise risks. Ideally public transport should not be considered. No onsite parking will be available. Players, officials, and supporters are asked to park in Hillheads Road Car Park next to the ground. Hillheads Road Car Park can be found by turning first right when entering Rink Way. The turning is narrow and before the Scout Hut and ground. Parking on Rink Way itself is extremely limited and parking directly adjacent and opposite to the turnstiles will be discouraged as this could lead to safe social distancing being compromised. There is street parking in the vicinity of the ground, but we would ask that you park considerately.
Spectating areas	With spectators	 Due to the size of the ground, maintaining safe social distancing and avoiding congestion should not be a problem within the terracing. We would ask that supporters move away from the entranceway as soon as possible and fine a space around the ground. A marked walkway will be installed around the terracing. We would request that this is used to walk around the terracing. Within the stand seating will be available but we ask that safe social distancing is maintained by leaving 3 empty seats between groups of supporters. Priority will be given to those who need to sit such as the elderly and disabled. Access to the covered seating will be via the steps to the rear of the stand. (If using these steps is an issue please approach one of the stewards who will advise on an appropriate entrance). The only exit from the stand will be to the front right of the stand. When busy a volunteer will be on hand to manage the seating area and ensure social distancing is maintained. Those attending should take responsibility to follow government guidelines on safe social distancing.
The 'Seahorse' pub	With spectators	 The 'Seahorse' will be closed and will not be able to be accessed from within the ground. An outside bar has been set up and will be open for 1st team games.

Toilets	With spectators	 There are limited toilet facilities within the ground. Signage will clearly direct people to where the toilet facilities are. The toilets will only be able to be accessed via the door close to the male toilets. Male toilets will be limited to 3 persons at a time and female toilets will be limited to 2 persons at a time. When busy a volunteer will manage the number of people entering the toilets at any one time is in line with agreed numbers. Hand washing facilities are available within the toilet facilities. There will be a supply of liquid soap in the toilets.
Half time hospitality	With spectators	Currently there will be no half time hospitality.
Catering	With spectators	 Open as usual. Marked queueing will be in place. Please ensure safe social distancing is practiced. Please move away from the van / hut once you have been served to limit congestion. No shared condiments will be available. These will be managed by the volunteers serving.
Club shop	With spectators	 The club shop will be open for first team games with access to one person at a time. Signage at the entrance will explain this. Following government guidelines anyone entering the shop should ideally wear a face mask. Items can be purchased using cash or card.

Players and official's guidance	With spectators	 Changing rooms Where possible players, officials and coaches should arrive changed and shower at home. The changing rooms are large but social distancing will limit the number of people who can use the changing rooms at any one time to 9 for both teams. Staggered changing will be required. An additional outside area behind each dugouts has been allocated for each team. Changing rooms are to be used for changing only and should be done as quickly as possible. Team meeting etc should be done outside of this environment, including half time. Toilets will be available within the changing rooms.
		 Showers will not be available. Signage reminding the importance of sanitising and socially distancing will be on show. Sanitiser will be available in the changing rooms. Self-awareness of players using the changing rooms to keep areas clear of personal items and to ensure safe social distancing. Use maximum ventilation to the rooms (doors / windows open) There will be a staggered exit onto the pitch for the 2 teams to ensure social distancing in the tunnel. Pre match handshakes will not take place.
		 Equipment The sharing of equipment should be avoided where possible, so players and officials should have their own individual drinks / bottles. A club official will disinfect the balls and goal posts before and after the game.
		 Benches and technical area The dug outs have limited space and should seat no more then 3 people to ensure safe distancing. Coaches standing in the technical area should also ensure safe social distancing. Additional seating will be supplied outside the dug outs for substitutes and other personnel. This area is immediately behind the dugouts. Safe social distancing should always be practiced.
		MedicalWhitley Bay's physio will be wearing appropriate PPE.

Leaving the ground	With supporters.	 There is no hospitality drinks or food being provided. All gates will be opened prior to the end of the game to ensure safe social distancing can be adhered to as people exit Please ensure safe social distancing is maintained.
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