



# Environmental, Social & Governance (ESG) Reporting

## Business Information Management, Access and Version Control

Facilities Management practice directly impacts the Environmental, Social and Governance (ESG) aspects of an enterprise which large public and private sector bodies are now obliged to include in their annual reports.

Agents4RM has always held that Facilities Management is about good husbandry – caring for the environment and the well-being of the people we serve - as well as extending the life of physical assets to maximise, or optimise, value. These basic principles are not new but appear to have been left behind relative to the focus on profit and financial performance. In our view the two goals of financial success and environmental responsibility are not conflicting.

Perhaps the most significant role Facilities Management can play in the quest for disclosure and understanding around ESG reporting is to explain FM best practice principles and bring into focus the wealth of available data we collate in the normal course of events.

‘Integrated Reporting’ and ‘Value Reporting’ are terms gaining momentum around the world as a means of facilitating the regulatory requirements to report on ESG matters. Whilst the regulatory requirement may be driving the need to find smart ways to report, there are benefits to an organisation for both management and investors to understand what the trends are showing.

Integrated reporting for ESG culminates in an accurate and timely periodic report usually incorporated within an organisation’s Annual Report. Rather than wait until the last minute to scramble the search for information to include in a structured report, regularly captured data from many sources can be streamed or captured into a specific repository for real time examination and automated analysis as well as for historic reference.



Agents4RM has frequently drawn attention to the fact that a great deal of information within an organisation is held in silos, often in function specific technology applications. In the case of FM practice this is further compounded in that much of the data relevant to ERG reporting resides in service provider systems, which is also to be included in the client organisations' report.

An integrated approach to reporting not only makes ESG reporting easier to maintain and less costly to produce, it also benefits stakeholder engagement and reduces risks to the enterprise. We can help structure integrated reporting from an FM perspective, bringing the granular FM data into the bigger picture of an organisations' holistic viewpoint.

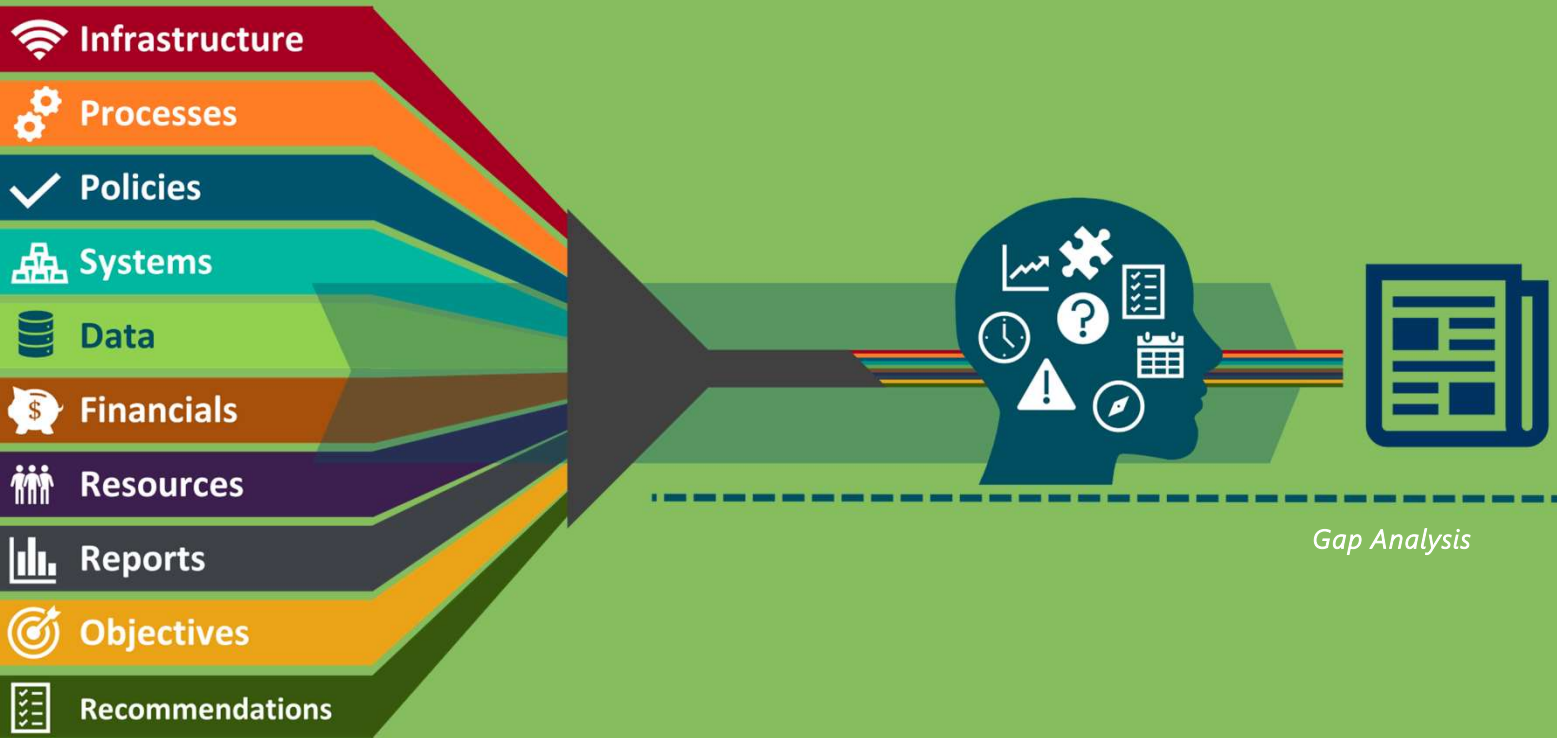
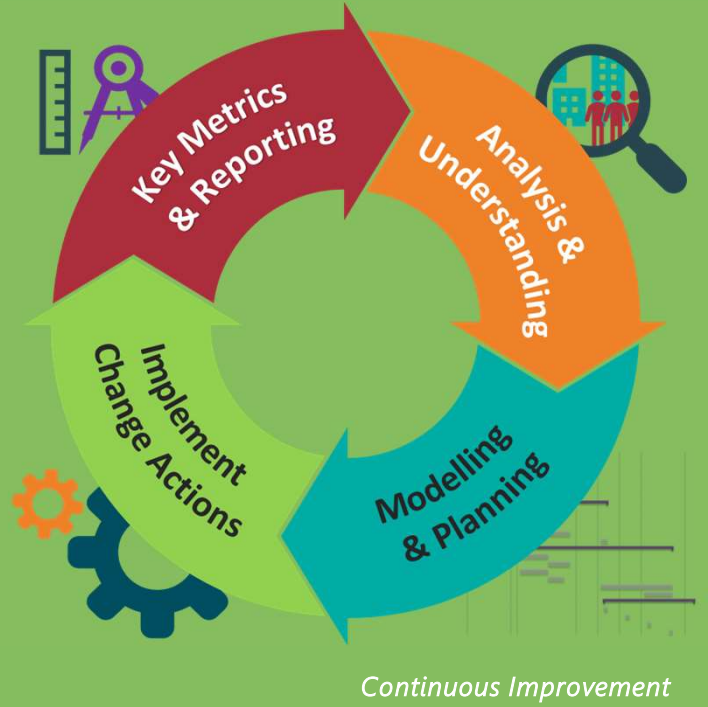
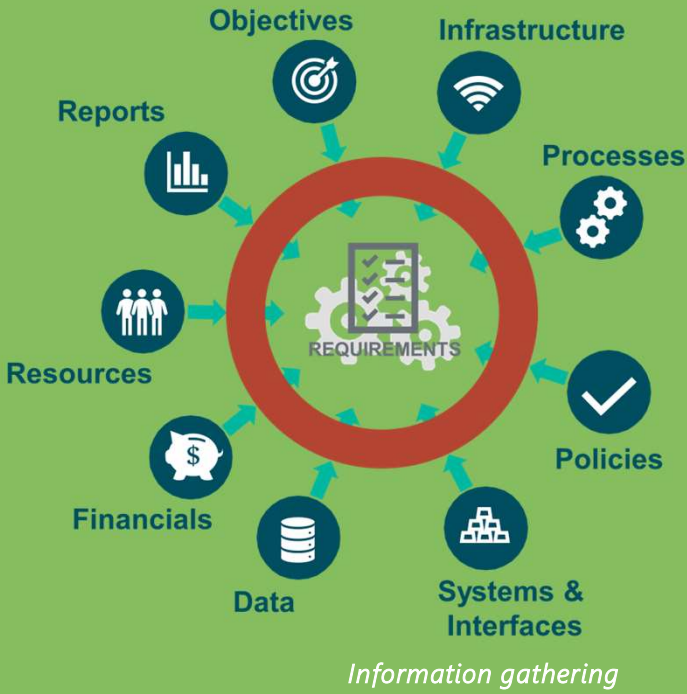
**We have a structured approach to help you achieve integrated ESG and value reporting:**

- Setting clear objectives and goals
- Setting the foundations
- Communicating the programme and engaging stakeholders
- Charting a roadmap and success criteria
- Due diligence on available information and data
- Gap analysis
- Identification of additional data sources
- Integrated data mapping
- Best options for automated reporting

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About Agents4RM International Ltd

Agents4RM International Ltd is regarded throughout the industry as experts in strategic, tactical and operational facilities management practice, organisational planning and service standards in FM and property management.



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